

Fuji Oil Group Grievance List

This is a list of grievances which have been registered by Fuji Oil Group in accordance with Fuji Oil Group Grievance procedure based on Fuji Oil Group Responsible Palm Oil Sourcing Policy.

The next update of this list will be in Dec 2024.

No.	Parent Company Name	Reported Company	Alleged Issue	General Case Status	Year received	Month received	Response & Progress
1	Buyang Putra Pangan	Sumber Enim Alam Lestari	Clearing & Development	No Purchase	2024	Jul	T1 supplier #1 29 May 2024 - We have engaged the supplier and received clarification from PT Daya Semesta Agro Persada that since March 2024 they didn't receive FFB supply from PT Pulau Subur. 3 May 2024 - PT Sumber Enim Alam Lestari and PT Pulau Subur are not suppliers of Fuji Oil's direct supplier. Direct supplier confirms that PT Gelumbang Agro Sentosa, PT Daya Semesta Agro Persada and PT Belitan Inti Mekar - Palembang are not part of Fuji Oil supply chain. T1 supplier #2 20 Aug 2024 - Direct supplier is sourcing from DT DSPAP which indicates a relation to PT SEAL through PT Pulau Subur. It is confirmed that DSPAP has made no transactions nor business relation with SEAL. Closer path between DSPAP & Pulau Subur was a transaction between 2023 to early 2024 (from Pulau Subur plantations in Banyuwangi) & recently discontinued while SEAL is located in Muara Enim (approx. 100km away). Due to indication that Pulau Subur allegedly in closer business relationship with SEAL, DSPAP has committed to avoid any commercial agreement with Pulau Subur until the allegation is clearly dismisable. 3 May 2024 - Direct supplier states that based on their TTP declaration, PT SEAL was not part of the FFB supplier plantations to PT GAS & PT DSPAP.
2	Inoprise Plantations Berhad/Rayaan Sabah	Serijaya Industri Sdn Bhd (Gunung Rara Estate)	Deforestation/Clearing	Monitoring	2024	Jul	6 Sep 2024 - Further conversation with the COO of Benta Wawasan, M Julzaim Molondro clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serijaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serijaya. While Inoprise Corporation is a common shareholder in both Benta Wawasan and Inoprise Plantations, the shareholding structure of Serijaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation.
3	Ta Ann Group	Ta Ann Pelita Durin Plantation Sdn Bhd	Deforestation/Clearing	Monitoring	2024	Jul	External stakeholder 6 Jun 2024 - This is a JV with the state government agency Pelita, and for the community's social economy development - we expect more of such detection to arise from this concession as participants of the Pelita project may unilaterally develop these areas themselves without waiting for Ta Ann. The broader issue is also stated many times by DOPPA President, Napoleon Ningkas about native people's rights to develop their own NCR lands, in light of the EU DR. Unfortunately, T1 supplier unable to ascertain whether the detected clearings are legitimate for palm cultivation or otherwise as they do not have direct commercial relationship with Ta Ann nor do they want to assert that native people should be forced to be in compliance with NDPE commitments.
4	NSS Group	Prasetya Mitra Muda	Deforestation/Clearing	Monitoring	2024	Jul	T1 supplier #1 20 Jul 2024 - RIP confirmed that the plantation is not related to direct supplier's supply chain. Stakeholder 17 Jul 2024 - Fuji Oil's satellite monitoring partner shared that the deforestation observed is located outside the HGU of PT PMM. The deforestation land parcels appear to be clearings carried out by cooperatives (kopras). However, it is unknown whether the cooperatives are connected to PT PMM without a field verification. T1 supplier #1 19 Jul 2024 - The land development carried out by PT PMM was due to miscommunication. PT PMM management has stated that they will have a commitment to moratorium for area outside HGU but still in area in its control. Further HCV/HCS assessment for area outside HGU to be conducted, area inside HGU has already undergone a peer-reviewed HCV/HCS study. Land development will resume after the HCV/HCS study is completed. PT PMM will be responsible for the cleared area through a recovery plan program.
5	Paafik Agro Sentosa (PAS)	Dinamika Inti Sentosa	Deforestation/Clearing	Invalid	2024	Jul	T1 supplier #1 4 Jun 2024 - Coordinates of alert is outside of PT DIS HGU. The clearance was caused by agricultural land preparation by external parties. PT Rimba Mijur Mahkota (Sikarakara mill) issued a statement stating that they will avoid sourcing FFB from such land. T1 supplier #2 5 Jun 2024 - The location of the clearance is outside the HGU of PT DIS & was conducted by unknown community members. PT DIS has conducted a HCV assessment which has been peer reviewed with a satisfactory result as of Jan 2020. T1 supplier #3 18 Jul 2024 - Supplier shared that other suppliers stated that the clearing was already happening at PT DIS was carried out by local community & located outside the concession area (HGU).
6	Sulaidy	Citra Palma Pertiwi 2	Deforestation/Clearing	Monitoring	2024	Jul	T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Parna Agronam) linked to the case is no longer in their supply chain since 2020. T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int1 is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agronam & PT Intin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sidiq. Investigations & engagements are still ongoing. Part of a state government project which involves the local community as well. If the local community do not want to be part of the project, the Pelita project will include them. The company has ceased all land clearing in early 2023. No new land clearing has been conducted by the company since then. According to our direct supplier, the clearing is done by the community. We have asked for maps showing where are the NCR lands but however, due to the nature sensitivity of the project, they were unable to share with external stakeholder.
7	Ta Ann Group	Ta Ann Pelita Nipmoh Sdn Bhd (Pelita Xanowit Blok C)	Deforestation/Clearing	Monitoring	2024	Jul	Part of a state government project which involves the local community as well. If the local community do not want to be part of the project, the Pelita project will include them. The company has ceased all land clearing in early 2023. No new land clearing has been conducted by the company since then. According to our direct supplier, the clearing is done by the community. We have asked for maps showing where are the NCR lands but however, due to the nature sensitivity of the project, they were unable to share with external stakeholder.
8	Capella Group	Swarna Nuta Sentosa 2	Deforestation/Clearing	Monitoring	2024	Aug	13 Jun 2024 - Still no response from supplier. Direct supplier has put into red notice & communicated with their trading team. 15 Feb 2024 - Direct supplier to escalate this case as there has been no response from the supplier throughout 3rd meeting on Oct 2023. Fuji to be notified.
9	Pajar Bataury Group	Usaha Semesta Jaya	Deforestation/Clearing	Monitoring	2024	Aug	PT UJA have issued a Stop Work Order / SWO and committed to conducting an HCV/HCS assessment before conducting any further land clearing. T1 supplier #1 12 Sep 2024 - WGU clarified that the land clearing was carried out by local community using heavy equipment owned by a local public figure. PT WGU has proactively taken efforts to communicate with the community to prevent further land clearing within the company's concession. In addition, the company has also completed the process of taking over the land while waiting for the HCV/HCS assessment to be completed. The HCV/HCS assessment is currently under peer review process. 28 Jun 2024 - Direct supplier confirms that moratorium statement is still valid as per WGU management. As for their HCV/HCS assessment, it is still in progress & expected to be completed in early Oct 2024. 28 May 2024 - Based on T1 supplier's engagement with the supplier, the supplier has confirmed that the land clearing was carried out by the local community within the company's concession. PT WGU has proactively taken efforts to communicate with the community to prevent further land clearing within the company's concession.
10	Lenny, MBA., M. D.	Watu Gede Utama	Deforestation/Clearing	Monitoring	2024	Aug	External stakeholder 6 Jun 2024 - Stakeholder has shared investigation findings that the clearing appears large scaled & corporate linked. Clearings are observed up to river banks & terracing are observed in undulating areas, where this is unlikely to be carried out by smallholders or local communities. T1 supplier #3 9 Aug 2024 - An update from WGU mentions that roughly remaining 48.59 ha clearance are confirmed by community of Gampoeng Krung Seumayan, Kecamatan Darul Makmur, Kabupaten Nagan Raya. Meanwhile, WGU is currently conducting integrated HCV-HCS assessment by Remark Asia while moratorium is still ongoing. 15 Jul 2024 - Alert was confirmed as a land preparation activity located at Gampoeng Ake Rambot by community of Dusun Mergati, Gampoeng Krung Seumayan - inside their HGU. The supplier is still committed to their moratorium.
11	Sulaidy	Palmdale Agronisa Lestari Makmur	Deforestation/Clearing	Monitoring	2024	Aug	T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Parna Agronam) linked to the case is no longer in their supply chain since 2020. T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int1 is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agronam & PT Intin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sidiq. Investigations & engagements are still ongoing.
12	Faggiono Family	Inti Kebun Saati	Deforestation/Clearing	Monitoring	2024	Aug	We have engaged our T1 supplier & are pending their response from further investigations.
13	Double Dynasty	Munara Pelita Gesean Plantation Sdn Bhd	Deforestation/Clearing	Monitoring	2024	Aug	We have engaged our T1 supplier & are pending their response from further investigations.
14	WTK Group	Medan Mesika Sdn Bhd	Deforestation/Clearing	Monitoring	2024	Aug	26 Sep 2024 - On queries related to community land clearing, the issue was publicly reported in Medan Mesika's MSPO report, where due to community land claim, Medan Mesika did not carry out any communities on those area in question. In Medan Mesika's area of 4047 ha, 2598.11 ha was claimed by natives & some hectares are in progress of court case among natives. The company has committed not to encroach the area & no development used until court ruling is out. Due to the land claim by communities, Medan Mesika has reached out to Sarwak land authorities seeking a replacement for the approximately 2,500 hectares since 2023. The official letter to the Sarwak land authorities has been shared with direct supplier as evidence to support their claim. Additionally, direct supplier's team visited the area again on September 6, 2024, to verify the claim. 26 Aug 2024 - First of all, it is important to highlight that Medan Mesika does not share the same parent company as WTK. Having done a legal review (based on the RSPO definition of group ownership) on the shareholding structure, it is concluded that WTK and Medan Mesika do not share the same parent company, and are not part of the same group. Specifically on the deforestation alerts raised, Medan Mesika has clarified that the land clearing was not carried out by the Medan Mesika. The land clearing was carried out by local community, and that no new land clearing has been undertaken by the Medan Mesika since 2021. Direct supplier has initiated engagement and investigation with Medan Mesika when deforestation alerts were detected through our Supplier Group Compliance Monitoring Programme in 2023. During the course of the investigation, Medan Mesika submitted documents for our review, including detailed concession maps showing planting blocks. Direct supplier's field team also carried out a field verification in June 2023. Drones were deployed for photo/video taking where the area is not easily accessible. The outcome of our field visit is consistent with Medan Mesika's clarification, whereby the land development is carried out by local community.
15	Central Cipta Mundaya/Hardaya Inti Plantations	Hardaya Inti Plantation	Exploitation/Violation	No Purchase	2022	May	T1 supplier #1 21 Aug 2024 - Direct supplier checked TTP declarations of Globalindo Agung Lestari (but not Globalindo OH Mill as stated by buyer) & Jalemo mill. They did not find PT HIP in their supply base/FFB supplier list. T1 supplier #2 4 Sep 2024 - Direct supplier does not source from Hardaya Inti Plantation & they have an existing signed evidence which is still actively monitored.
16	DTK opportunity Limited	Permata Lestari Jaya	Deforestation/Clearing	Monitoring	2024	Aug	We have engaged our T1 supplier & are pending their response from further investigations.
17	Bin TB Hual (USA)	Wira Ushatama Lestari	Clearing & Development	Monitoring	2024	Aug	We have engaged our T1 supplier & are pending their response from further investigations. T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Parna Agronam) linked to the case is no longer in their supply chain since 2020. T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int1 is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agronam & PT Intin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sidiq. Investigations & engagements are still ongoing.
18	Sulaidy	Borneo Citra Persada Jaya	Deforestation/Clearing	Monitoring	2024	Aug	T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Parna Agronam) linked to the case is no longer in their supply chain since 2020. T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int1 is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agronam & PT Intin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sidiq. Investigations & engagements are still ongoing.
19	Sulaidy	Borneo Citra Persada Mandiri	Deforestation/Clearing	Monitoring	2024	Aug	T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Parna Agronam) linked to the case is no longer in their supply chain since 2020. T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int1 is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agronam & PT Intin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sidiq. Investigations & engagements are still ongoing.
20	Inoprise Plantations Berhad/Rayaan Sabah	Serijaya Industri Sdn Bhd (Lokan Estate)	Deforestation/Clearing	Monitoring	2024	Aug	6 Sep 2024 - Further conversation with the COO of Benta Wawasan, M Julzaim Molondro clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serijaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serijaya. While Inoprise Corporation is a common shareholder in both Benta Wawasan and Inoprise Plantations, the shareholding structure of Serijaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation.
21	Inoprise Plantations Berhad/Rayaan Sabah	Serijaya Industri Sdn Bhd (Labau Estate)	Deforestation/Clearing	Monitoring	2024	Aug	6 Sep 2024 - Further conversation with the COO of Benta Wawasan, M Julzaim Molondro clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serijaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serijaya. While Inoprise Corporation is a common shareholder in both Benta Wawasan and Inoprise Plantations, the shareholding structure of Serijaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation.
22	Cargill	KUD Jaya Usaha Mandiri	Deforestation/Clearing	Invalid	2024	Aug	Based on direct supplier's internal GIS check, alerts are outside KUD JUM concession. Direct supplier is however unable to share the concession map due to sensitivity of data sharing in Indonesia. Instead, they've shared an image of the concession that shows the alert falling outside of it.
23	First Resources	Setia Aeriindo Mandiri	Deforestation/Clearing	No Purchase	2024	Sep	Based on H1 2024 mill list, First Resources is no longer in Fuji's supply chain.

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24	Panca Eka Group	Unsaraya	Deforestation/Clearing	Closed	2024	Sep	T1 supplier #1 24 Jul 2024 - After investigating the allegations of this case, direct supplier has taken the position to stop sourcing from Panca Eka Group due to NDPE non-compliance by PT Unsaraya. 4 Jul 2024 - Direct supplier has investigated this allegations & it has been escalated to their management for options of action to be taken. T1 supplier #2 6 Aug 2024 - Direct supplier has received confirmation from supplier that clearance in peatland is confirmed so they have put Panca Eka Group on their no-buy list. The company does not seem to implement any SWO as well. Direct supplier will inform internally about this to ensure Panca Eka Group is not entering the supply chain without status. 15 Aug 2024 - PT ATA has communicated that Dima Perkebunan regarding the HCV-HCS areas within the plasma area that need to be conserved & the possibility of alternative activities for the plasma smallholders as a result of reduced plasma area if the HCV & HCS areas are to be conserved. This was rejected & the instructions were given to continue with the development of the plasma area. Communication was made with the Koperasi Plasma regarding the similar issue above & this was also rejected. They also mentioned that if PT ATA does not continue with the development, they would block their road access. Due to such, PT ATA has no option but to continue the development area for plasma smallholders. Direct supplier is still in discussions with PT ATA regarding this issue. 29 Apr 2024 - The HCV/HCS assessments were conducted by Greenera and submitted to KCHN in April 2023 and resubmitted in Aug 2023. In Dec 2023, the report was withdrawn for the following reasons: After several engagements with the local communities (4 smallholder cooperatives) that own the land, they rejected any plans for conservation of the HCV/HCS area. The local government has pressured PT ATA by closing the road access for the transportation trucks owned by PT ATA and have given clear targets to PT ATA to provide full allocation of the land to plasma smallholders by Dec 2024. A Memorandum of Understanding (MOU) was signed between PT ATA, the 4 smallholder cooperatives and the local government in Oct 2023 in which 2 years are given for PT ATA to clear the land to allocate for the plasma smallholder cooperatives and to resolve any conflicts in the process of the land clearance within that period. 5 Oct 2023 - PT ATA has clarified that they're committed to not clearing any land in 'no go' areas based on the HCV-HCS areas that have been identified by their consultants. The peer review is still ongoing. 30 Mar 2024 - The current update is that PT ATA has submitted their integrated HCV-HCS assessment report to HCV Network on April 17th and is currently undergoing evaluation.
25	Roempen Enah Berasudara	Roempen Enah Berasudara	Deforestation/Clearing	Monitoring	2024	Sep	We have engaged our T1 supplier & are pending their response from further investigations. Based on H2 2024 mill list, First Resources is no longer in Fuji's supply chain. As shared that FRB from PT PSM was sold to Swadaya Multi Prakarsa mill (First Resources).
26	Kharudin, Mr.	Permata Sawit Mandiri	Deforestation/Clearing	No Purchase	2024	Sep	15 Aug 2024 - PT ATA has communicated that Dima Perkebunan regarding the HCV-HCS areas within the plasma area that need to be conserved & the possibility of alternative activities for the plasma smallholders as a result of reduced plasma area if the HCV & HCS areas are to be conserved. This was rejected & the instructions were given to continue with the development of the plasma area. Communication was made with the Koperasi Plasma regarding the similar issue above & this was also rejected. They also mentioned that if PT ATA does not continue with the development, they would block their road access. Due to such, PT ATA has no option but to continue the development area for plasma smallholders. Direct supplier is still in discussions with PT ATA regarding this issue. 29 Apr 2024 - The HCV/HCS assessments were conducted by Greenera and submitted to KCHN in April 2023 and resubmitted in Aug 2023. In Dec 2023, the report was withdrawn for the following reasons: After several engagements with the local communities (4 smallholder cooperatives) that own the land, they rejected any plans for conservation of the HCV/HCS area. The local government has pressured PT ATA by closing the road access for the transportation trucks owned by PT ATA and have given clear targets to PT ATA to provide full allocation of the land to plasma smallholders by Dec 2024. A Memorandum of Understanding (MOU) was signed between PT ATA, the 4 smallholder cooperatives and the local government in Oct 2023 in which 2 years are given for PT ATA to clear the land to allocate for the plasma smallholder cooperatives and to resolve any conflicts in the process of the land clearance within that period. 5 Oct 2023 - PT ATA has clarified that they're committed to not clearing any land in 'no go' areas based on the HCV-HCS areas that have been identified by their consultants. The peer review is still ongoing. 30 Mar 2024 - The current update is that PT ATA has submitted their integrated HCV-HCS assessment report to HCV Network on April 17th and is currently undergoing evaluation.
27	DTK opportunity Limited	Archipelago Timur Abadi	Deforestation/Clearing	Monitoring	2024	Sep	T1 supplier #1 12 Jul 2024 - Further engagement is being handled by their trading team & preliminary decision upon similar cases with other partners. 13 June 2024 - Direct supplier has not gotten any feedback from the supplier. Hence, they've communicated this matter to their trading team. 27 May 2024 - 6 evidence reports within HGU are clear. SR mentioned certain village as well as the land owner's name in the verification document to stand that the clearance were caused by community for agricultural land preparation at unplanted area—not by company. For 5 remaining alerts are outside the HGU, no need to push SR to provide evidence report. It's barely out of their responsibility. Meanwhile for other alerts in Q1 2024 are still under investigation by SR. 21 Mar 2024 - PT Surala Rangit has confirmed that 5 of 11 alerts are outside of their legal boundaries. 14 Dec 2023 - Alert verification was conducted by direct supplier & they confirm that the clearance were caused by communities who own private land inside the company legal boundary for agricultural purposes. 18 Sep 2023 - The alerts are within their concession but not in their development area. Further clarification indicates its in Sungai Rangit's HGU area where a letter from the village head was shared shown land purchasing between parties who are managing those HGU area. A 3rd party who is not native to the land bought part of the HGU area from the natives & carried out clearing for cultivation but without any clear evidence, direct supplier is unable to state the type of cultivation. T1 supplier #2 15 Sep 2024 - Based on engagement with Surala Rangit they have identified that the land clearance was carried out by the community. The company does not have management control over the areas identified in the alert.
28	NSS Group	Borneo Sawit Perdana	Deforestation/Clearing	Monitoring	2024	Sep	T1 supplier #1 12 Jul 2024 - Further engagement is being handled by their trading team & preliminary decision upon similar cases with other partners. 13 June 2024 - Direct supplier has not gotten any feedback from the supplier. Hence, they've communicated this matter to their trading team. 27 May 2024 - 6 evidence reports within HGU are clear. SR mentioned certain village as well as the land owner's name in the verification document to stand that the clearance were caused by community for agricultural land preparation at unplanted area—not by company. For 5 remaining alerts are outside the HGU, no need to push SR to provide evidence report. It's barely out of their responsibility. Meanwhile for other alerts in Q1 2024 are still under investigation by SR. 21 Mar 2024 - PT Surala Rangit has confirmed that 5 of 11 alerts are outside of their legal boundaries. 14 Dec 2023 - Alert verification was conducted by direct supplier & they confirm that the clearance were caused by communities who own private land inside the company legal boundary for agricultural purposes. 18 Sep 2023 - The alerts are within their concession but not in their development area. Further clarification indicates its in Sungai Rangit's HGU area where a letter from the village head was shared shown land purchasing between parties who are managing those HGU area. A 3rd party who is not native to the land bought part of the HGU area from the natives & carried out clearing for cultivation but without any clear evidence, direct supplier is unable to state the type of cultivation. T1 supplier #2 15 Sep 2024 - Based on engagement with Surala Rangit they have identified that the land clearance was carried out by the community. The company does not have management control over the areas identified in the alert.
29	Sampoerna Agro	Sungai Rangit	Deforestation/Clearing	Monitoring	2024	Sep	T1 supplier #1 12 Jul 2024 - Further engagement is being handled by their trading team & preliminary decision upon similar cases with other partners. 13 June 2024 - Direct supplier has not gotten any feedback from the supplier. Hence, they've communicated this matter to their trading team. 27 May 2024 - 6 evidence reports within HGU are clear. SR mentioned certain village as well as the land owner's name in the verification document to stand that the clearance were caused by community for agricultural land preparation at unplanted area—not by company. For 5 remaining alerts are outside the HGU, no need to push SR to provide evidence report. It's barely out of their responsibility. Meanwhile for other alerts in Q1 2024 are still under investigation by SR. 21 Mar 2024 - PT Surala Rangit has confirmed that 5 of 11 alerts are outside of their legal boundaries. 14 Dec 2023 - Alert verification was conducted by direct supplier & they confirm that the clearance were caused by communities who own private land inside the company legal boundary for agricultural purposes. 18 Sep 2023 - The alerts are within their concession but not in their development area. Further clarification indicates its in Sungai Rangit's HGU area where a letter from the village head was shared shown land purchasing between parties who are managing those HGU area. A 3rd party who is not native to the land bought part of the HGU area from the natives & carried out clearing for cultivation but without any clear evidence, direct supplier is unable to state the type of cultivation. T1 supplier #2 15 Sep 2024 - Based on engagement with Surala Rangit they have identified that the land clearance was carried out by the community. The company does not have management control over the areas identified in the alert.
30	Sulady	Seta Agro Abadi	Deforestation/Clearing	Monitoring	2024	Sep	T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Pama Agrama) linked to the case is no longer in their supply chain since 2020. T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Pama Agrama & PT Trinit Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sulady. Investigations & engagements are still ongoing.
31	Sulady	Citra Palma Pertiwi (Kutai Barat)	Deforestation/Clearing	Monitoring	2024	Sep	T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Pama Agrama) linked to the case is no longer in their supply chain since 2020. T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Pama Agrama & PT Trinit Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sulady. Investigations & engagements are still ongoing.
32	Sulady	Citra Palma Pertiwi (Mahakam Ulu)	Deforestation/Clearing	Monitoring	2024	Sep	T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Pama Agrama) linked to the case is no longer in their supply chain since 2020. T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Pama Agrama & PT Trinit Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sulady. Investigations & engagements are still ongoing.
33	Seranya Agri Ltd	Loka Indah Lesar	Deforestation/Clearing	Monitoring	2024	Sep	We have engaged our T1 supplier & are pending their response from further investigations. Based on direct supplier's investigation, this supplier is not part of their supply chain. Evidence has shown the sensitive area has been cleared and the area will be potentially planted with palm oil. Direct supplier will continue to monitor this plantation company and ensure that this supplier will not enter the supply chain.
34	Tam Tian Ting, Mr.	Pure Green Development Sdn Bhd	Deforestation/Clearing	Monitoring	2024	Sep	Based on Fuji's 2024 mill list, we do not have Gopang & Wawan Seter in our supply chain.
35	KYS Group	KYS PELITA (Sumpan)	Deforestation/Clearing	No Purchase	2024	Sep	Based on Fuji's 2024 mill list, we do not have Gopang & Wawan Seter in our supply chain.
36	Shin Yang Group/Garawak Oil Palm Bhd	Lima Mewah Sdn Bhd (Heraban Estate)	Deforestation/Clearing	Monitoring	2024	Sep	23 Aug 2024 - Seraya POM does not receive FRB from external sources, 100% of their supply comes from their own estate. They also do not have any replanting program in place. Seraya Industri does operate under the land title of Benta Wawasan with Benta acting as the licensee & receiving monthly royalties from them. However, in terms of management, they are completely separate entities. Seraya Industri operates an oil palm plantation covering 12,000 ha & runs 1 oil palm mill. Based on Fuji's 2024 mill list, we do not have Timora in our supply chain.
37	Sin Heng Chan (Malaysia) Bhd	Ilum Plantations Sdn Bhd	Deforestation/Clearing	No Purchase	2024	Sep	Based on Fuji's 2024 mill list, we do not have Timora in our supply chain.
38	Innospire Plantations Berhad/Nayasan Sabah	Serjaya Industri Sdn Bhd (Imbak Estate)	Deforestation/Clearing	Monitoring	2024	Apr	T1 supplier #1 7 Jun 2024 - Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innospire Plantation berhad. T1 supplier #2 6 Sep 2024 - Further conversation with the CEO of Benta Wawasan, Mr. Julzaim Molonidi clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serjaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serjaya. While Innospire Corporation is a common shareholder in both Benta Wawasan and Innospire Plantations, the shareholding structure of Serjaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation. 23 Aug 2024 - Seraya POM does not receive FRB from external sources, 100% of their supply comes from their own estate. They also do not have any replanting program in place. Serjaya Industri does operate under the land title of Benta Wawasan with Benta acting as the licensee & receiving monthly royalties from them. However, in terms of management, they are completely separate entities. Serjaya Industri operates an oil palm plantation covering 12,000 ha & runs 1 oil palm mill.
39	Fangiono Agro Plantation Group (FAP Agri)	Fangiono Agro Plantation (Kebun East)	Deforestation/Clearing	Monitoring	2024	May	18 Jul 2024 - Direct supplier informed that FAP is unable to share the HCV-HCS report. FYI, the HCV-HCS assessment was conducted by Forestry Faculty of IPB & PT Anugrah Lintas Zaman consultant in 2017 who are listed as registered practitioners on HCVN & HCSA website. 26 Jun 2024 - Based on T1 engagement with PT FAP Agri, they are currently conducting land clearing for plantation development. They also clarified that they have conducted HCV-HCS assessment & the land clearing is being carried out in Go Area.
40	Musim Mas	Sarana Esa Cita	Exploitation/Violation	Monitoring	2024	May	In September 2023, a meeting was held between the company and community members of Mukti Bahara village (Mukti Bahara is located outside the Location Permit of PT SEC). The villagers claimed that they own approximately 285 hectares of land in Sabung Sanggau hamlet of Sabung village inside PT SEC concession. They demanded compensation over the area that has been acquired by PT SEC between 2012 and 2019. Land owners were identified and compensated, after verification of their land rights based on legitimate land rights documents. The villagers of Mukti Bahara were unable to document their land ownership claims, nor did any previous independent assessments (HCV, SEA, HCV/HCS) participatory mapping, indicate customary ownership by this group. Based on this information, PT SEC declined the compensation request during the meeting, which was mediated by the local police. Unsatisfied with the meeting outcome, the community members filed a complaint with the police for alleged land grabbing case of 233.74 ha (the complainants charged the hecarge of the contested land). The police investigation is currently ongoing. PT SEC respects the legal process and is awaiting the outcome of the investigation before taking any further action. We are not aware of the details of the allegations nor of the current status of the investigation. This information is the prerogative of the police at this time.
41	Pasifik Agro Sentosa (PAS)	Citra Uluha Segati	Deforestation/Clearing	Monitoring	2024	Jun	T1 supplier #1 14 Aug 2024 - PT CUS has shared their maps with direct supplier which identifies the HCS & HCV areas as well as plasma area allocated for smallholders. As it stands, direct supplier does not see any issues with non-compliance. PT CUS is not agreeable to share the maps beyond direct supplier. 28 Jun 2024 - PT CUS conducted a HCV assessment in Sep 2010 & a HCS assessment in Sep 2016. The land clearance was conducted inside the PT CUS concession & is allocated for plasma smallholders. The land clearance & planned clearance does not include any HCV/HCS areas. T1 supplier #2 26 Aug 2024 - The land in question is not official Indonesian forest & does not overlap with HCV/HCS areas as assessed in 2021. The land was a former rubber estate since 2008 (opened by community). Pasifik Agro Sentosa has submitted the area for RSPD NPO, pending updates. 31 Jul 2024 - Supplier shared that this is for plasma development that is outside their HCV/HCS area. Direct supplier is following up to obtain further evidence & explanation from supplier.
42	Rimbunan Hijau Group	Rimbunan Sawit Bhd/R.H. Plantations Delangor (Latah)	Deforestation/Clearing	Monitoring	2024	Jun	We have engaged our T1 supplier & are pending their response from further investigations.
43	Inti Global Group	Banyan Tambuh Lestari	Deforestation/Clearing	No Purchase	2024	Jun	Direct supplier confirms that PT BTL (President Group) is not in their supply chain.
44	Hass Enterprise Sdn Bhd	Hass Pelita (Lawa) Sdn Bhd	Deforestation/Clearing	Monitoring	2024	Jun	We have engaged our T1 supplier & are pending their response from further investigations.
45	Piranga Utama Tbk	Piranga Utama	Deforestation/Clearing	Monitoring	2024	Jun	We have engaged our T1 supplier & are pending their response from further investigations. 2 Aug 2024 - Supplier has shared evidence report providing claims on 2023 & Q1 2024 allegations. It states that the land will be converted into oil palm plantations by local community from Desa Tamang Kapuas. So far, the company has advised the community to not clear the forest by burning. 8 Mar 2024 - Direct supplier shares that supplier seems reluctant to the issue & visit. Direct supplier is now escalating it into higher status beyond ordinary deforestation verification. 2 Jun 2024 - MPF postponed field visit to Feb. 25 Oct 2023 - The join-visit has been rescheduled to Dec. 19 Sep 2023 - Direct supplier is arranging a tentative join-field visit to alert location by early Nov, in between their audit & certification schedule. 24 Aug 2023 - Direct supplier has been in contact with the representative of company & they require more time to do field verification.
46	Multi Prima Entakal	Permatatihajau Sarana	Deforestation/Clearing	Monitoring	2024	Mar	Our direct supplier has approached RH group on the allegations however, RH rebutted the allegations raised by GW and provided all the relevant documents such as the field visit report by the independent consultant and evidence of engagements between RH and GW since 2017, landowner consent forms to assist MPF, voluntary joint-visit with a landowner, correspondence between Gifford and Royal Papua New Guinea Constabulary, Board meeting minutes by landowner companies, as well as a mediated agreement between Gifford and a landowner company issued by the PNG national court, etc. Supporting documents shared by RH to our direct supplier has also clarified the issues raised by GW except on the matter of Personal Protective Equipment (PPE) provision to its workers, which still warrants further investigation and engagement with RH in order to close the issue. Our direct suppliers are currently monitoring this issue to ensure continued compliance to our NDPE policy. They have also published their grievance online. 10 Jan 2024 - In conducting its operations, PT Cilandra Perkaas has fulfilled obligations from the government such as Sin Lokasi, Sin Uluha Perkebunan (IUP) and/or Hak Guna Uluha (HGU). We encourage parties who wish to obtain more information on permits for oil palm plantations, to directly communicate with the related Ministry/Local Governments that issue such permits, if there is a discrepancy with regard to plantation permits, then Law No. 11 of 2020 on Job Creation (the "Omnibus Law") and its derivative Government Regulations have provided solutions, where the process has been guided by the relevant Ministry. As of now, the operations of PT Cilandra Perkaas remained unaffected by the claims mentioned in the articles, demonstrating that our activities align with the relevant regulations. 14 Jan 2022 - PT Cilandra Perkaas has obtained relevant and appropriate obligations from the government such as Sin Lokasi, Sin Uluha Perkebunan (IUP) and/or Hak Guna Uluha (HGU). Last year, to address these legacy issues, the government has updated the Omnibus Law to include Article 110A paragraph (1). "Everyone carrying out a business that has been established and having a business permit in a forest estate before Job Creation Law is in effect who has not fulfilled the requirements in accordance with the regulations of law in the forestry sector, must fulfill such requirements no later than three (3) years upon the effectiveness of the Job Creation Law."
49	Central Cipta Muandaya/Hardaya Inti Plantations	Hardaya Inti Plantation	Exploitation/Violation	Monitoring	2021	Jul	The issue is lodged against Hardaya is for PT Intrusa Hutan Keluar in Kallara for clearing 2,289 ha since 2016.

Fuji Oil Group Grievance List

50	AgroPalma	AgroPalma	Deforestation/Clearing	Monitoring	2022	Mar	<p>T1 supplier (#1) 29 Mar 2022 - Agropalma is entering our supply chain indirectly via spot market purchases. Mills entering our supply chain via spot market transactions often only appear a handful of times during the year (usually as one mill in a long list of mills associated with a delivery). Unfortunately, we don't have much leverage on these mills due to the nature of these transactions. That being said, we are monitoring this issue and will let you know if there's any new development on this front.</p> <p>T1 supplier (#2) 29 Mar 2022 - Not physically linked to Agropalma as the oil is supplied to us from supplier through T1 supplier</p> <p>T1 supplier (#3) 4 Apr 2022 - Some points mistakenly mentioned in the article by CRB, on Mar-22, which addressed a decision against the company, in a labor lawsuit, and the recent occupation of land by Agropalma, on the banks of the Acara River, in Pará. On the first point, the aforementioned public civil action, filed in 2019, was based on facts that do not match the reality experienced by our employees, and ended up resulting in conviction. The decision is not final, an appeal will be filed and will be presented by the company, as it understands that it has been complying with the determinations of labor legislation and providing adequate conditions for the execution of the work, which is confirmed by several decisions of this same Court, reiterating the dismissal of compensation claims for inadequate working conditions, filed in individual claims. As for the recent occupation of land, we emphasize that the relationship with communities is at the heart of our sustainability strategy and we have helped them to develop. All of our lands were acquired in good faith from their legitimate owners and possessors, including with the confirmation of documentation by the competent bodies at the time of acquisition. Unfortunately, decades after the purchase, noisy laws were found that compromised the legitimacy of the land documentation of some properties. As soon as we became aware of the problem, we contacted the competent bodies and asked for the cancellation of registrations, in addition to starting the process of land regularization, as determined by law. Unfortunately, on Feb 6, a group of people took advantage of this to enter a non-rubber area and declared that they were establishing housing in the place claiming ownership of the land. Agropalma took measures to prevent further invasions, at the same time as it sought its repossession through judicial channels, but never used or allowed attitudes that implied physical violence against any person. The agreements established at the conciliation hearing on Feb 17, for the repossession of land, are being strictly complied with by Agropalma. We understand from our supplier that the judiciary system in Brazil has different stages before the conclusion and closure of the process. A first decision is issued by a single judge, but there are conditions for an appeal, which in the next stage will be judged by a collegiate. Agropalma is appealing to this collegiate body, as the facts reported in the action do not match the truth. The company clarified that they comply with all provisions of labor legislation and provides adequate conditions for the execution of the work. Agropalma will present its evidence of compliance with the legislation on working conditions and all the necessary documentation to the collegiate. They are quite positive that they have ample chances of success and decision reform. We shall keep you posted on the outcome of the judicial process when it becomes available.</p>
51	Golden Agri-Resources/Sinar Mas	Agrolestari Sentosa	Exploitation/Violation	Monitoring	2022	May	<p>T1 supplier is aware of the Gecko report before it is published and has released several statements regarding the Gecko allegations. A summary of our direct supplier's response for PTALS: The smallholder's plantation initiative is a long and complex process that involves the sign-off and cooperation of the respective stakeholders: smallholders, government authority, etc. T1 supplier is operating in full compliance with the laws and regulations of Indonesia and is committed to the plasma initiative which they have been investing in other ways to speed up the process. PT Agrolestari Sentosa: the smallholders are likewise participants and involved in the initiative, therefore the perception of the smallholders waiting for the company to develop the plasma smallholder's plantation made by Gecko is incorrect. The development was also delayed because the land allocated for plasma was found to be inconsistent with the government's land use planning. T1 supplier, PT ALS, the community, and the government have identified another area and this requires modifying the legal process. The delay is in addition to the covid-related travel restrictions. They have also informed the local government of the requirement. As of 23 May: The HCV/HCSA assessment for PT Agro Lestari Sentosa in Gunung Mas was completed and at the moment, and they are conducting NPP internal verification. T1 supplier hopes to pass the RSPO procedures by the end of 2022 and finalize the plasma agreement with the communities.</p>
52	Golden Agri-Resources/Sinar Mas	Bumi Sawit Permai	Exploitation/Violation	Monitoring	2022	May	<p>T1 supplier is aware of the Gecko report before it is published and has released several statements regarding the Gecko allegations. A summary of our direct supplier's response for PTALS: The smallholder's plantation initiative is a long and complex process that involves the sign-off and cooperation of the respective stakeholders: smallholders, government authority, etc. T1 supplier is operating in full compliance with the laws and regulations of Indonesia and is committed to the plasma initiative which they have been investing in other ways to speed up the process. PT Agrolestari Sentosa: the smallholders are likewise participants and involved in the initiative, therefore the perception of the smallholders waiting for the company to develop the plasma smallholder's plantation made by Gecko is incorrect. The development was also delayed because the land allocated for plasma was found to be inconsistent with the government's land use planning. T1 supplier, PT ALS, the community, and the government have identified another area and this requires modifying the legal process. The delay is in addition to the covid-related travel restrictions. They have also informed the local government of the requirement. As of 23 May: The HCV/HCSA assessment for PT Agro Lestari Sentosa in Gunung Mas was completed and at the moment, and they are conducting NPP internal verification. T1 supplier hopes to pass the RSPO procedures by the end of 2022 and finalize the plasma agreement with the communities.</p>
53	Samsung Group	Inecda Estate 1 & 2	Exploitation/Violation	Monitoring	2022	Apr	<p>According to our direct supplier: PT Inecda are part of Samsung CRT group, not GAMA group. PT Inecda had obtained all mandatory permits including HGU certificates ranging from 1991 to 1999 long before the Ministerial Decree for the forest area was enacted in 2016. T1 supplier has enrolled PT Inecda in their traceability programme. Expect them to achieve 100% TTP in 2022.</p>
54	Rimbunan Hijau Group	Subur Tiasa Holdings Berhad/Tiasa Mesra Sdn Bhd	Development	Monitoring	2023	May	<p>T1 supplier has discussed with EQ several times & feedback was another company followed up & claimed that this is a development on peat for coconut cultivation. However, they never offered any geotagged pictorial evidence of this. Hence, T1 supplier unable to ascertain whether it is eligible for grievance.</p>
55	Innoprise Plantations Berhad/Yayasan Sabah	Serjaya Industri Sdn Bhd (Gunung Rara Estate)	Deforestation/Clearing	Monitoring	2023	Jun	<p>Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innoprise Plantation Berhad.</p>
56	Innoprise Plantations Berhad/Yayasan Sabah	Serjaya Industri Sdn Bhd (Luasong Estate)	Deforestation/Clearing	Monitoring	2023	Jul	<p>Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innoprise Plantation Berhad.</p>
57	Oriental Holdings Bhd	Sumatera Sawit Lestari	Development	Monitoring	2023	Jul	<p>T1 supplier (#1) 18 Aug 2023 - Direct supplier does not source from PT Sumatera Sawit Lestari. Based on the coordinates provided in EQ report & their GIS analysis, the clearance is in the APL area - outside of any HCV or HCS areas.</p> <p>T1 supplier (#2) 12 Mar 2024 - Direct supplier is now conducting HCV (spatial evaluation of Sungai Tobogan in terms of disconnecting the alleged alert location, together with their consulting partner (CV Greenra). PT SL is attempting to update the actual geotag as well as clarifying inaccurate past delineation 8 Mar 2024 - Direct supplier sent reminder asking for the most updated riparian dataset which indicates connection to the alert as well as their official document in terms of their internal conservation data evaluation due to mismatch baseline. 3 Oct 2023 - The location belongs to PT Sumatra Sawit Lestari & no fire occurred at that location. Results of overlaying deforestation indication areas with land cover maps resulting from a study by their HCV consultant (CV Greenra), there is no forest land cover. There are only oil palm plantations, thickets, bushes & mixed rubber plantations. This area is not included in the HCV conservation area that has been determined by the HCV/RSO. On the overlay map between the ACD deforestation indications & the HCV there is an overlap for the HCV (riverbanks, the river position does not really match the HCV reference point. For the HCV itself, they still maintain it according to the actual river point in the filed. On the HCV overlay map, they also display landcover study results from the HCV consultants.</p>
58	Djohan Brothers Investindo	Kalimantan Agro Pusaka	Development	Monitoring	2023	Jul	<p>4 Mar 2024 - Latest evidence report from PT KAP which revising their missed past verification into correct one. Mentioned clearance is located outside of PT KAP concession, neither part of conservation area as well. Since abandoned in years, it has turned into shrub before the clearance. It belongs to Bp Rahaban—community of Desa Paduan, Kec. Teluk Batang, cleared for agricultural purposes and continues. Internal effort conducted by PT KAP is socialisation to community to avoid fire-burning. 3 Oct 2023 - That clearance approx. 13 hectares is located outside of PT Kalimantan Agro Pusaka boundary. Suppliers are very committed to NDPE which have been implemented since 2016. Ground verification found that neither the area is peat nor a forest, with acid sulfate soil and classified as former fields with light vegetation (shrub) without any wood trees.</p>
59	Agria Sawit Perdana	Karya Bogakusuma	Deforestation/Clearing	Monitoring	2023	Jul	<p>Direct supplier to escalate this case as there has been no response from this supplier throughout 3rd reminder by Q4 2023. Fuji to be notified.</p>
60	Innoprise Plantations Berhad/Yayasan Sabah	Serjaya Industri Sdn Bhd (Lokan Estate)	Deforestation/Clearing	Monitoring	2023	Jul	<p>Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innoprise Plantation Berhad.</p>
61	Pinnago Utama Tbk	Pinnago Utama	Deforestation/Clearing	Monitoring	2023	Sep	<p>Direct supplier confirms that land clearing occurred within the local community's farm. The company has no management control over the areas identified in the alert.</p>
62	Triputra Agro Perdana	Mega Ika Khanza	Development	Monitoring	2023	Oct	<p>T1 supplier (#1) 21 Jul 2023 - Based on last internal record & PT MIK verification report 2023, this clearance was confirmed to be outside of PT MIK legal boundaries. Integrated HCV/HCS study has been conducted with Daemeter consulting. However, upon further checks the status has been deemed unsatisfactory & they're required to resubmit improved analysis by deadline stated by HCV Network's reviewer. Meanwhile, they've also released their official commitment of NDPE in their sustainability policy. However, as the report refers to event in Q4 2022, direct supplier is clarifying on the latest clearance during Q2 2023 as well.</p> <p>T1 supplier (#2) 28 Jul 2023 - PT MIK have submitted their integrated HCV/HCS assessment in Feb 2023. However, as the result was 'unsatisfactory', they have resubmitted their assessment in Jul 2023 & is currently on track.</p>
63	Tam Tian Ting, Mr.	Memaju Jaya Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Oct	<p>T1 supplier (#1) 15 Sep 2023 - Direct supplier mentioned that they're limited by the insufficient feedback from Wilmar on the case. They have sent another reminder to their trading partner & will update when there is development on the grievance case.</p> <p>T1 supplier (#2) 1 Nov 2023 - Their direct supplier stated that Tetangga Akrab Sdn Bhd has divested Memaju Jaya Sdn Bhd since October 2019 & no longer supplying FFB to them. Our direct supplier have tried to request for some documentation on this divestment, but they have signed NDA with Tetangga Akrab thus preventing them from sharing this document with us.</p>
64	NSS Group	Borneo Sawit Perdana	Development	Monitoring	2023	Dec	<p>26 Apr 2024 - NSS Group PT BSR shared a map which describes none of their concessions as well as the alleged clearance are inside peatland area. 13 Mar 2024 - According to provided evidence report by PT BSR, they admit the clearance were inside their legal boundaries. However, their HCV assessment report didn't mention any of it is inside their HCV/Peatland area—as they compensated that rubber land from communities. Direct supplier is following up for further clarification. 26 Jan 2024 - Supplier conducted a field verification & found that the area of alert is a ragothru area & no oil palm plantation.</p>
65	Permata Hijau Group	Permata Hijau Palm Oligo	Environmental & Exploitation/Violation	Monitoring	2024	Mar	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>

Disclaimer: This list reports all cases received in Q3 2024, active cases in the previous quarter and active cases in the last 3 years.