

Fuji Oil Group Grievance List

This is a list of grievances which have been registered by Fuji Oil Grievance procedure based on Fuji Oil Group Responsible Palm Oil Sourcing Policy.

The next update of this list will be in Mar 2024.

No.	Fuji Grievance ID	Parent Company Name	Reported Company	Alleged Issue	General Case Status	Year received	Month received	Response & Progress
1	28B-SU-EQ8B	Tanaka Batu Lampung/Sungai Budi	Sampora Usaha Jaya	Development	Invalid	2023	Oct	We do not have leverage on supplier. Hence, T1 supplier is unable to respond to grievance case that are not linked to their direct supply to Fuji.
2	31-SN-EQ8B	Capella Group	Saema Nusa Sentosa 2	Deforestation/Clearing	Monitoring	2023	Oct	We have engaged our T1 supplier & are pending their response from further investigations.
3	167AL-EQ8B	Manjar Group	Almaraj Lestari	Development	Invalid	2023	Oct	We do not have leverage on supplier. Hence, T1 supplier is unable to respond to grievance case that are not linked to their direct supply to Fuji.
4	56-PHS-EQ8B	Multi Prima Entakai	Permatasujau Sarana	Deforestation/Clearing	Monitoring	2023	Oct	On 2 Oct 2023 - The join visit has been scheduled to Dec. 19 Sep 2023 - Direct supplier is arranging a tentative join-field visit to alert location by early Nov, in between their audit & certification schedule. 24 Aug 2023 - Direct supplier has been in contact with the representative of company & they require more time to do field verification.
5	23HAL-EQ8B	Asam Jaap Group	Hutanindo Agro Lestari	Deforestation/Clearing	Monitoring	2023	Oct	We have engaged our T1 supplier & are pending their response from further investigations.
6	23S-OR-EQ8B	Sampoerna Agro	Sungai Rangit	Deforestation/Clearing	Invalid	2023	Oct	14 Dec 2023 - Alert verification was conducted by direct supplier & they confirm that the clearance were caused by communities who own private land inside the company legal land inside the company legal purpose. 18 Dec 2023 - The alerts are within their concession but not in their development area. Further clarification indicates its in Sungai Rangit HGU area where a letter from the village head was shared shows land purchasing between parties who are managing those HGU area. A 3rd party who is not native to the land bought part of the HGU area from the cultivation but without any clear evidence, direct supplier is unable to state the type of cultivation.
7	38-AL-EQ8B	Bintang Utama Lestari	Alam Lestari Indah	Deforestation/Clearing	Invalid	2023	Oct	UPB has clarified that they have a separate management from BUL & cannot intervene in their operations.
8	38-BBR-EQ8B	Bintang Utama Lestari	Batang Batara Raya	Deforestation/Clearing	Invalid	2023	Oct	UPB Kematua Pemata Siewli has clarified that they have a separate management from BUL & cannot intervene in their operations.
9	28S-MNP-EQ8B	Multi Resource Bhd	Meruti Wana Jaya Perkasa	Deforestation/Clearing	Monitoring	2023	Oct	We have engaged our T1 supplier & are pending their response from further investigations.
10	70-SBW-EQ8B	Sharma Agung Wijaya	Sinar Bumi Wijaya	Deforestation/Clearing	Invalid	2023	Oct	SBW change ownership to PT S in Sep 2023, hence, new clearing is no longer linked to DAW.
11	60-MPQP-EQ8B	Double Dynasty	Mutara Petta Gemana Plantation Sdn Bhd	Deforestation/Clearing	Invalid	2023	Oct	UPB Kematua Pemata Siewli has clarified that they have a separate management from BUL & cannot intervene in their operations. https://www.com/en/nyr/rom/malaysia/-media/93565a2b7346249298b3cb12a0a8a.suh). However, alerts in the year 2016 - 2020 covering an area of 588 ha will be kept.
12	264-TAPD-EQ8B	Ta Ann Group	Ta Ann Petta Durin Plantation Sdn Bhd	Deforestation/Clearing	Invalid	2023	Oct	This is a JV with the state government agency Petta, and for the community's social economy development - we expect most of such detection to arise from this concession as participants of the Petta project may unilaterally develop these areas themselves without waiting for Ta Ann. The broader issue is also related many times by COPPA President, Napoleon Ningbols about native people's rights to develop their own NCR lands, in light of the EU DUE. Unfortunately, T1 supplier unable to ascertain whether the detected clearing are legitimate for palm cultivation or otherwise as they do not have direct commercial relationship with Ta Ann nor do they want to assure that native people should be forced to be in compliance with NDPE commitments.
13	35-HMPB-EQ8B	Best Group	Hampan Masawit Bangun Persada	Environmental & Exploitation/Violation	No Purchase	2023	Oct	Best Indus Group/Rest Agro has been on direct supplier's No-Buy List for a while. In addition, based on data in 2023 and not yet met the request from Best Group.
14	11-KAS-ME43	Alas Kusuma Group	Kusuma Alam Sari	Clearing & Development	Monitoring	2023	Nov	Information was shared that another supplier contacted UPB regarding this case & UPB has confirmed that PT KAS sources from Alas Kusuma & currently they're asking PT KAS & PT SIB for clarification.
15	28B-SU-EQ8B	Tanaka Batu Lampung/Sungai Budi	Sampora Usaha Jaya	Clearing & Development	Invalid	2023	Oct	We do not have leverage on supplier. Hence, T1 supplier is unable to respond to grievance case that are not linked to their direct supply to Fuji.
16	167AL-EQ8B	Manjar Group	Almaraj Lestari	Clearing & Development	Invalid	2023	Oct	We do not have leverage on supplier. Hence, T1 supplier is unable to respond to grievance case that are not linked to their direct supply to Fuji.
17	56-PHS-EQ8B	Multi Prima Entakai	Permatasujau Sarana	Deforestation/Clearing	Monitoring	2023	Oct	25 Oct 2023 - The join visit has been rescheduled to Dec. 19 Sep 2023 - Direct supplier is arranging a tentative join-field visit to alert location by early Nov, in between their audit & certification schedule. 24 Aug 2023 - Direct supplier has been in contact with the representative of company & they require more time to do field verification.
18	23HAL-EQ8B	Asam Jaap Group	Hutanindo Agro Lestari	Deforestation/Clearing	Monitoring	2023	Oct	We have engaged our T1 supplier & are pending their response from further investigations.
19	38-BBR-EQ8B	Bintang Utama Lestari	Batang Batara Raya	Deforestation/Clearing	Invalid	2023	Oct	UPB Kematua Pemata Siewli has clarified that they have a separate management from BUL & cannot intervene in their operations.
20	28S-MNP-EQ8B	Multi Resource Bhd	Meruti Wana Jaya Perkasa	Deforestation/Clearing	Monitoring	2023	Oct	We have engaged our T1 supplier & are pending their response from further investigations.
21	121-EHSI-EQ8B	Integrasi Plantations Berhad/Yayasan Sabah	Serajaya Industri Sdn Bhd (Imbak Estate)	Deforestation/Clearing	Monitoring	2023	Oct	We have engaged our T1 supplier & are pending their response from further investigations.
22	69-MPQP-EQ8B	Double Dynasty	Mutara Petta Gemana Plantation Sdn Bhd	Deforestation/Clearing	Invalid	2023	Oct	UPB Kematua Pemata Siewli has clarified that they have a separate management from BUL & cannot intervene in their operations. Fuji Oil monitoring partner stated that alerts for 2023 will be dropped based on their analysis of the MPO report <a href="https://www.com/en/nyr/rom/malaysia/-media/93565a2b7346249298b3cb12a0a8a.suh">https://www.com/en/nyr/rom/malaysia/-media/93565a2b7346249298b3cb12a0a8a.suh</a> ). However, alerts in the year 2016 - 2020 covering an area of 588 ha will be kept.
23	83-OP-EQ8B	First Resources	Manjar Lestari	Environmental & Exploitation/Violation	Invalid	2023	Nov	We do not have leverage on supplier. Hence, T1 supplier is unable to respond to grievance case that are not linked to their direct supply to Fuji.
24	167AL-EQ8B	Manjar Group	Almaraj Lestari	Development	Invalid	2023	Nov	We do not have leverage on supplier. Hence, T1 supplier is unable to respond to grievance case that are not linked to their direct supply to Fuji.
25	56-PHS-EQ8B	Multi Prima Entakai	Permatasujau Sarana	Deforestation/Clearing	Monitoring	2023	Nov	25 Oct 2023 - The join visit has been rescheduled to Dec. 19 Sep 2023 - Direct supplier is arranging a tentative join-field visit to alert location by early Nov, in between their audit & certification schedule. 24 Aug 2023 - Direct supplier has been in contact with the representative of company & they require more time to do field verification.
26	38-BBR-EQ8B	Bintang Utama Lestari	Batang Batara Raya	Deforestation/Clearing	Invalid	2023	Nov	UPB Kematua Pemata Siewli has clarified that they have a separate management from BUL & cannot intervene in their operations.
27	264-TAPD-EQ8B	Ta Ann Group	Ta Ann Petta Durin Plantation Sdn Bhd	Deforestation/Clearing	Invalid	2023	Nov	This is a JV with the Sarawak government agency Petta, and for the community's social economy development - we expect most of such detection to arise from this concession as participants of the Petta project may unilaterally develop these areas themselves without waiting for Ta Ann. The broader issue is also related many times by COPPA President, Napoleon Ningbols about native people's rights to develop their own NCR lands, in light of the EU DUE. Unfortunately, T1 supplier unable to ascertain whether the detected clearing are legitimate for palm cultivation or otherwise as they do not have direct commercial relationship with Ta Ann nor do they want to assure that native people should be forced to be in compliance with NDPE commitments.
28	167AL-EQ8B	Manjar Group	Almaraj Lestari	Development	Invalid	2023	Nov	We do not have leverage on supplier. Hence, T1 supplier is unable to respond to grievance case that are not linked to their direct supply to Fuji.
29	10-BSP-EQ8B	NBS Group	Banana Sweet Persada	Development	Monitoring	2023	Nov	We have engaged our T1 supplier & are pending their response from further investigations.
30	71-ATA-EQ8B	OTK opportunity Limited	Archipelago Timur Abadi	Deforestation/Clearing	Monitoring	2023	Nov	5 Oct 2023 - PT ATA has clarified that they're committed to not clearing any land in 'no go' areas based on the HC/HCS areas that have been identified by their consultants. The peer review is still ongoing. 10 May 2023 - The current update is that PT ATA have submitted their Integrated HC/HCS assessment report to HCV Network on April 17th and is currently undergoing evaluation.
31	38-BBR-EQ8B	Bintang Utama Lestari	Batang Batara Raya	Deforestation/Clearing	Invalid	2023	Nov	UPB Kematua Pemata Siewli has clarified that they have a separate management from BUL & cannot intervene in their operations.
32	300-MM-EQ8B	WTA Group	Medan Medika Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Nov	We have engaged our T1 supplier & are pending their response from further investigations. 14 Nov 2023 - SOPB's sustainability department is currently conducting a LCA analysis to precisely determine the extent of land clearance, based on the most recent shapfile provided by UPB. As of now, there have been no formal discussion between SOPB and UPB regarding acknowledgment of liability for the land cleared 560ha, due to the lack of clarity surrounding whether UPB has consented the NDPE commitment. SOPB is still investigating and verifying the additional information shared by UPB. Based on internal observation and findings from SOPB, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop honorably by the Sarawak's state government. Nonetheless, SOPB is unsure of the decision by the management of UPB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPB, they have instead SOPB to convey to UPB that a "stop work order" is a must until and unless the HC/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Asia Oils Pte Ltd (SOPB trading arm in SG), a meeting was convened on 25 May of 2023 with SOPB HQ with UPB to address the raised concerns following SOPB's established Supplier Engagement Procedure. UPB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPB's requirements as a valued supplier. During the meeting, UPB provided clarity on their MPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPB reiterated one of their CSPP requirements, which is to conduct HC/HCS assessments prior to any new plantings to UDPP and they had taken note on this and will bring it up to their higher management regarding the conduct of HC/HCS assessments. Lastly, UPB has signed SOPB's Supplier Code of Conduct (SCOC) on 7/6/23.
33	30B-UP-EQ8B	Sin Heng Chan (Malaya) Bhd	Urun Plantations Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Nov	14 Nov 2023 - SOPB's sustainability department is currently conducting a LCA analysis to precisely determine the extent of land clearance, based on the most recent shapfile provided by UPB. As of now, there have been no formal discussion between SOPB and UPB regarding acknowledgment of liability for the land cleared 560ha, due to the lack of clarity surrounding whether UPB has consented the NDPE commitment. SOPB is still investigating and verifying the additional information shared by UPB. Based on internal observation and findings from SOPB, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop honorably by the Sarawak's state government. Nonetheless, SOPB is unsure of the decision by the management of UPB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPB, they have instead SOPB to convey to UPB that a "stop work order" is a must until and unless the HC/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Asia Oils Pte Ltd (SOPB trading arm in SG), a meeting was convened on 25 May of 2023 with SOPB HQ with UPB to address the raised concerns following SOPB's established Supplier Engagement Procedure. UPB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPB's requirements as a valued supplier. During the meeting, UPB provided clarity on their MPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPB reiterated one of their CSPP requirements, which is to conduct HC/HCS assessments prior to any new plantings to UDPP and they had taken note on this and will bring it up to their higher management regarding the conduct of HC/HCS assessments. Lastly, UPB has signed SOPB's Supplier Code of Conduct (SCOC) on 7/6/23.
34	167AL-EQ8B	Manjar Group	Almaraj Lestari	Development	Invalid	2023	Dec	We do not have leverage on supplier. Hence, T1 supplier is unable to respond to grievance case that are not linked to their direct supply to Fuji.
35	23S-OR-EQ8B	Sampoerna Agro	Sungai Rangit	Deforestation/Clearing	Invalid	2023	Dec	We have engaged our T1 supplier & are pending their response from further investigations.
36	38-AL-EQ8B	Bintang Utama Lestari	Alam Lestari Indah	Deforestation/Clearing	Invalid	2023	Dec	UPB has clarified that they have a separate management from BUL & cannot intervene in their operations.
37	38-BBR-EQ8B	Bintang Utama Lestari	Batang Batara Raya	Deforestation/Clearing	Invalid	2023	Dec	UPB Kematua Pemata Siewli has clarified that they have a separate management from BUL & cannot intervene in their operations.
38	300-MM-EQ8B	WTA Group	Medan Medika Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Dec	We have engaged our T1 supplier & are pending their response from further investigations.
39	30B-UP-EQ8B	Sin Heng Chan (Malaya) Bhd	Urun Plantations Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Dec	14 Nov 2023 - SOPB's sustainability department is currently conducting a LCA analysis to precisely determine the extent of land clearance, based on the most recent shapfile provided by UPB. As of now, there have been no formal discussion between SOPB and UPB regarding acknowledgment of liability for the land cleared 560ha, due to the lack of clarity surrounding whether UPB has consented the NDPE commitment. SOPB is still investigating and verifying the additional information shared by UPB. Based on internal observation and findings from SOPB, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop honorably by the Sarawak's state government. Nonetheless, SOPB is unsure of the decision by the management of UPB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPB, they have instead SOPB to convey to UPB that a "stop work order" is a must until and unless the HC/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Asia Oils Pte Ltd (SOPB trading arm in SG), a meeting was convened on 25 May of 2023 with SOPB HQ with UPB to address the raised concerns following SOPB's established Supplier Engagement Procedure. UPB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPB's requirements as a valued supplier. During the meeting, UPB provided clarity on their MPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPB reiterated one of their CSPP requirements, which is to conduct HC/HCS assessments prior to any new plantings to UDPP and they had taken note on this and will bring it up to their higher management regarding the conduct of HC/HCS assessments. Lastly, UPB has signed SOPB's Supplier Code of Conduct (SCOC) on 7/6/23.
40	70-SBW-EQ8B	Sharma Agung Wijaya	Sinar Bumi Wijaya	Deforestation/Clearing	Closed	2023	Jul	T1 supplier (R1) 8 Aug 2023 - Their last quicklook was using maps from public domain which could be sometimes fuzzy. However, mentioned that EC's feedback referring to givt of R seems right, they are seeing the same thing now with HGU number 184. Will revert back with updates from them. 31 Jul 2023 - According to direct supplier's check, the mentioned alert is located at none of PT SBW's boundary. T1 supplier (R2) 22 Aug 2023 - SBW informed direct supplier that they have published a public statement on 10 Aug mentioning that SBW will be taken over by PT Perdana Jaya Sawit. This will be finalized in Sep 2023. Based on information direct supplier has, there is no relationship between DAW & PT SBW. Direct supplier does not source from PT SBW. 31 Jul 2023 - Direct supplier had a discussion with PT SBW on 26 Jul, some suggested pending maps & documents for further analysis. PT SBW to discuss internally on a recovery plan. T1 supplier (R3) 29 Nov 2023 - PT SBW discussed internally to consider recovery plan and direct supplier gave time for them to provide answers. Considering that their alternatives to fulfill plasma requirement after other means (eg more on livelihood partnership instead of actual plasma land) are not in favour by the nearby communities, PT SBW decided to move forward with the plasma requirement as it is mandatory from ID government. Following that decision, DAW group decided to let the concession to avoid trouble with communities and since DAW Group's policy acknowledged HC/HCS, DAW group had choice but to cut the plantation out from ownership. Meeting with the direct supplier also confirms that Mighty Earth (who support them as well on monitoring) have acknowledged the SBW ownership transfer to PT Perdana Jaya Sawit and does not find any connection between PT PT SBW to DAW Group. Their supplier also mentioned that the other 2 mills under DAW Group (Phanendra and PT Integritas) have fulfilled their plasma requirement and have never sourced from PT SBW concession even before the recent clearing happened. DAW Group has issued a commitment letter that they will PT SBW to ensure that none of their mills allowed to take PT SBW from PT SBW after the takeover. 14 Nov 2023 - New owner is PT PT & Tuan Ardyah David. In the letter given by DAW group, they mentioned the reason they sold the concession is because of the plasma requirement that they need to meet as part of the Indonesian regulation. Indonesian gov't requires 20% of the land(HGU) to be given to community for plasma scheme and PT SBW already had a moratorium for the concession with 2 villages nearby. PT SBW cleared HCS forest area to meet the plasma requirement and because this action was in violation of their NDPE commitment signed in 2021, they decided to sell the concession. In the statement letter, DAW group mentioned the no-buy commitment from PT SBW, and anything affiliated with them after the take over. Our direct supplier stopped confirmation from PT SBW ownership of shares has been transferred to PT Perdana Jaya Sawit and there was no connection found between the new owners and DAW Group. 6 Oct 2023 - As of now, their supplier stated they no sourcing position from PT SBW & PT PT after the takeover. 5 Oct 2023 - Clearing did happen when this concession is still under DAW group management & after receiving pressure from diff. buyers, they stopped the clearing. Based on direct supplier's discussion with their external consultant, remediation activity would fall under the new buyer. However, there is no written confirmation that the new buyer will proceed with the remediation. It is unclear as well whether PT Perdana Jaya are aware of this liability that came with PT SBW concession, the due diligence process & what was agreed between both parties is not clear. A meeting with DAW group will take place by one of their supplier to gain more understanding of who they buyer it. 15 Sep 2023 - DAW Group confirmed that the alert is indeed land clearing inside PT Sinar Bumi Wijaya (SBW)'s concession and done under their management. The land clearing has been stopped since May 2023. DAW group mentioned that the land clearing is replacing secondary forests and is done legally under the IUP (Indonesia's 1st Usaha Perkebunan) in the other land use zone and is in compliance with Indonesian law. The direct supplier informed them that even though the land clearing is compliant with Indonesian law, it is not compliant with their sustainability policy (note that seems there is no prior HC/HCS assessment done and DAW group was prior given HC/HCS assessment by DAW group) and that the land clearing is non-compliant with some buyer's sustainability policy as they have been contacted by a few other parties. This leads them to the decision of then selling PT SBW to another company called PT Perdana Jaya Sawit. This selling and acquisition by PT Perdana is on the news. Seems like the finalization of take-over will be finalized in September 2023. PT Perdana and PT Perdana Jaya will have any relation at all. 2 of their direct suppliers have engaged with DAW group before and DAW group agrees to sign the Code of Conduct of our supplier to adhere with compliance.
41	136-RK-EQ8B	Jukung Group	Razaki Kencana	Development	No Purchase	2023	Aug	6 Jul 2023 - Direct supplier has not sourced from Jukung Group since Dec 2022, which includes any subsidiaries/affiliates under the group. 12 Aug 2023 - Direct supplier has stopped sourcing from PT Razaki Kencana as of an Dec 2023. T1 supplier (R1) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BPP will continue. The moratorium, after long lobby, is a very significant gap indeed. There will be follow up action plan i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage and authority for direct supplier, supplier transformation is the goal (which does take time and eventually will always be the last resort. Direct supplier will be having a further meeting with BPP/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation & for heavy equipment withdrawal. 12 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.
42	211-PAAL-EQ8B	Prima Resources Holdings (Prima Group)	Prima Agro Aceh Lestari	Development	Monitoring	2023	Jul	T1 supplier (R2) 1 Aug 2023 - PT PAAL confirmed with direct supplier that they have set in place a Stop Work Order (SWO) since 25 Jul 2023 for palm oil expansion. Unfortunately, direct supplier unable to share documents due to a confidentiality agreement with their supplier.
43	56-PHS-EQ8B	Multi Prima Entakai	Permatasujau Sarana	Deforestation/Clearing	Monitoring	2023	Jul	25 Oct 2023 - The join visit has been rescheduled to Dec. 19 Sep 2023 - Direct supplier is arranging a tentative join-field visit to alert location by early Nov, in between their audit & certification schedule. 24 Aug 2023 - Direct supplier has been in contact with the representative of company & they require more time to do field verification.
44	1-GBR-EQ8B	Abdi Budi Mulla	Gerbang Renua Raya	Deforestation/Clearing	Monitoring	2023	Jul	ABM - Kalimantan Hangpana Sawit Direct supplier started their grievance handling process with a max timeline of 3 months. Direct supplier have talked intensively with ABM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap (no HC/HCS assessment will be carried out for this as they would not let soon) and they will continue the land clearing up to 3,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.
45	71-ATA-EQ8B	OTK opportunity Limited	Archipelago Timur Abadi	Deforestation/Clearing	Monitoring	2023	Jul	5 Oct 2023 - PT ATA has clarified that they're committed to not clearing any land in 'no go' areas based on the HC/HCS areas that have been identified by their consultants. The peer review is still ongoing. 10 May 2023 - The current update is that PT ATA have submitted their Integrated HC/HCS assessment report to HCV Network on April 17th and is currently undergoing evaluation. T1 supplier (R1) 21 Jul 2023 - Based on last internal record & PT MTK verification report 2022, this clearance was confirmed to be outside of PT MTK legal boundaries. Integrated HC/HCS study has been conducted with Daemeter consulting. However, upon further checks the status has been deemed unsatisfactory & they're required to conduct improved analysis by deadline stated by HCV Network's reviewer. Meanwhile, they've also raised their official comment of NDPE in their sustainability policy. However, as the report refers to event in Q4 2022, direct supplier is clarifying on the latest clearance during Q2 2023 as well.
46	284-MIK-EQ8B	Triputra Agro Persada	Mega Ika Khansa	Clearing & Development	Monitoring	2023	Jul	T1 supplier (R2) 28 Jul 2023 - PT MIK have submitted their Integrated HC/HCS assessment in Feb 2023. However, as the result was unsatisfactory, they have resubmitted their assessment in Jul 2023 & is currently on track.

## Fuji Oil Group Grievance List

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47	207-PU-EQBS	Prings Utama Tbk	Prings Utama	Deforestation/Clearing	Monitoring	2023	Aug	Direct supplier confirms that land clearing occurred within the local community's farm. The company has no management control over the area identified in the plan. Update from GBR (ABM Group), they admit that clearance inside their concession was land stacking by heavy equipment driven by local government for plasma/farming partnership. Related to another ABM - Kalimantan Hamparan Sawi grievance case.	
48	1-GBR-EQBS	Abdi Budi Mulla	Gerbang Benua Raya	Clearing & Development	Monitoring	2023	Aug	ABM - Kalimantan Hamparan Sawi Direct supplier started their grievance handling process with a max timeline of 6 months. Direct supplier have talked intensively with ABM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap for HCS/HCS assessment will be carried out for this as they need to realize it soon and they will continue the land clearing up to 1,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.	
49	71-ATA-EQBS	OTK opportunity Limited	Archipelago Timur Abadi	Deforestation/Clearing	Monitoring	2023	Aug	5 Oct 2023 - PT ATA has clarified that they're committed to not clearing any land in 'no go' areas based on the HCV/HCS areas that have been identified by their consultants. The peer review is still ongoing. 10 May 2023 - The current update is that PT ATA have submitted their integrated HCV/HCS assessment report to HCV Network on April 17th and is currently undergoing evaluation.	
50	284-MIK-EQBS	Triputra Agro Perdana	Mega Ika Khansa	Development	Monitoring	2023	Aug	T1 supplier (#1) 21 Jul 2023 - Based on last internal record & PT MIK verification report 2022, this clearance was confirmed to be outside of PT MIK legal boundaries. Integrated HCV/HCS study has been conducted with Daemeter consulting. However, upon further checks the status has been deemed unsatisfactory & they're required to resubmit improved analysis by deadline stated by HCV Network's reviewer. Meanwhile, they've also released their official commitment of NDRP in their sustainability policy. However, as the report refers to event in Q4 2022, direct supplier is clarifying on the latest clearance during Q2 2023 as well. T1 supplier (#2) 28 Jul 2023 - PT MIK have submitted their integrated HCV/HCS assessment in Feb 2023. However, as the result was 'unsatisfactory', they have resubmitted their assessment in Jul 2023 & is currently on track.	
51	207-PU-EQBS	Prings Utama Tbk	Prings Utama	Deforestation/Clearing	Monitoring	2023	Sep	The land clearing occurred within the local community's farm. The company has no management control over the area identified in the plan. Update from GBR (ABM Group), they admit that clearance inside their concession was land stacking by heavy equipment driven by local government for plasma/farming partnership. Related to another ABM - Kalimantan Hamparan Sawi grievance case.	
52	1-GBR-EQBS	Abdi Budi Mulla	Gerbang Benua Raya	Deforestation/Clearing	Monitoring	2023	Sep	ABM - Kalimantan Hamparan Sawi Direct supplier started their grievance handling process with a max timeline of 6 months. Direct supplier have talked intensively with ABM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap for HCS/HCS assessment will be carried out for this as they need to realize it soon and they will continue the land clearing up to 1,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.	
53	30B-UP-EQBS	Sin Heng Chan (Malaya) Bhd	Uluu Plantations Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Sep	6 Nov 2023 - SOPH's sustainability department is currently conducting a LUSA analysis to precisely determine the extent of land clearance, based on the most recent Shagella provided by UPSB. As of now, there have been no formal discussion between SOPH and UPSB regarding acknowledgment of liability for the land cleared 160ha, due to the lack of clarity surrounding on whether UPSB has contravened the NDRP commitment. SOPH is still investigating and verifying the additional information shared by UPSB. Based on internal observation and findings from UPSB, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop however by the Sarawak's state government. Nonetheless, SOPH is unsure of the decision by the management of UPSB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPSB, they have issued SOPH to convey to UPSB that a "stop work order" is a must until unless the HCV/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Asia Oil, PT UPSB trading arm in SG), a meeting was convened on 25 May 2023 with UPSB HQ with UPSB to address the raised concerns following SOPH's established Supplier Engagement Procedure. UPSB, duly represented by senior management, Plantation Director, and Customer Manager, responded positively to the inquiries, emphasizing SOPH's requirements & a renewed supplier. During the meeting, UPSB provided clarity on their MSPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPSB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPH reiterated one of their OPSF requirements, which is to conduct HCV/HCS assessments prior to any new plantings to UPSB and they had taken note on this and will bring it up to their higher management regarding the conduct of HCV/HCS assessments. Lastly, UPSB has signed SOPH's Supplier Code of Conduct (SCOC) on 7/6/23.	
54	56-PHS-EQBS	Muti Prima Estaka	Pemutahjaya Sarana	Deforestation/Clearing	Monitoring	2023	Sep	25 Oct 2023 - The joint visit has been rescheduled to Dec. 19 Sep 2023 - Direct supplier is arranging a tentative joint field visit to alert location by early Nov, in between their audit & certification schedule. 24 Aug 2023 - Direct supplier has been in contact with the representative of company & they require more time to do field verification.	
55	284-MIK-EQBS	Triputra Agro Perdana	Mega Ika Khansa	Development	Monitoring	2023	Sep	T1 supplier (#1) 21 Jul 2023 - Based on last internal record & PT MIK verification report 2022, this clearance was confirmed to be outside of PT MIK legal boundaries. Integrated HCV/HCS study has been conducted with Daemeter consulting. However, upon further checks the status has been deemed unsatisfactory & they're required to resubmit improved analysis by deadline stated by HCV Network's reviewer. Meanwhile, they've also released their official commitment of NDRP in their sustainability policy. However, as the report refers to event in Q4 2022, direct supplier is clarifying on the latest clearance during Q2 2023 as well. T1 supplier (#2) 28 Jul 2023 - PT MIK have submitted their integrated HCV/HCS assessment in Feb 2023. However, as the result was 'unsatisfactory', they have resubmitted their assessment in Jul 2023 & is currently on track.	
56	138-KCW-EQ21	Kayan Putra Pratama (KPP) Group	Kukar Commodities Worldwide	Deforestation/Clearing	Monitoring	2020	Apr	PT Kukar Commodities Worldwide accrued a total of 17 ha of non-compliance in 2020 and 33 ha of non-compliance in 2021. So far in 2022 there has been no additional non-compliant land development. PT Kukar Commodities Worldwide's total liability from 2016-present is 582 ha. At group level, Kayan Putra Pratama (KPP) Group has accrued a total of 2,814 ha of liability from 2016-present.	
57	1-GBR-EQ2	Abdi Budi Mulla	Gerbang Benua Raya	Deforestation/Clearing	Monitoring	2020	Apr	18 Jul 2023 - No indication that HCV/HCS assessment has been conducted, checked on HCV Network & HCSA Secretariat. Direct supplier is asking alleged company for further clarification. 23 Jul 2020 - T1 supplier has engaged PT GBR. PT GBR management has committed to moratorium since 1 July 2020 & will also conduct HCV/HCS assessment and peer review if later they want to resume land clearing.	
58	1-GBR-EQ3	Abdi Budi Mulla	Gerbang Benua Raya	Deforestation/Clearing	Monitoring	2020	May	18 Jul 2023 - No indication that HCV/HCS assessment has been conducted, checked on HCV Network & HCSA Secretariat. Direct supplier is asking alleged company for further clarification. 23 Jul 2020 - T1 supplier has engaged PT GBR. PT GBR management has committed to moratorium since 1 July 2020 & will also conduct HCV/HCS assessment and peer review if later they want to resume land clearing.	
59	69-DOPSP-EQ2	Double Dynasty	DD Peltis Sebanan Plantation Sdn Bhd	Deforestation/Clearing	Monitoring	2020	May	The land clearing was not done by the company. We understand it was done by local communities, we are in the process of getting supporting documentation from supplier to verify their claim. 18 Jul 2023 - No indication that HCV/HCS assessment has been conducted, checked on HCV Network & HCSA Secretariat. Direct supplier is asking alleged company for further clarification.	
60	1-GBR-EQ4	Abdi Budi Mulla	Gerbang Benua Raya	Deforestation/Clearing	Monitoring	2020	May	The land clearing was not done by the company. We understand it was done by local communities, we are in the process of getting supporting documentation from supplier to verify their claim. 18 Jul 2023 - No indication that HCV/HCS assessment has been conducted, checked on HCV Network & HCSA Secretariat. Direct supplier is asking alleged company for further clarification.	
61	69-DOPSP-EQ4	Double Dynasty	DD Peltis Sebanan Plantation Sdn Bhd	Deforestation/Clearing	Monitoring	2020	May	The land clearing was not done by the company. We understand it was done by local communities, we are in the process of getting supporting documentation from supplier to verify their claim. 18 Jul 2023 - No indication that HCV/HCS assessment has been conducted, checked on HCV Network & HCSA Secretariat. Direct supplier is asking alleged company for further clarification.	
62	69-MPSP-EQ2	Double Dynasty	Mutara Peltis Genan Plantation Sdn Bhd	Deforestation/Clearing	Monitoring	2020	Jun	On the recent land clearing allegation, PT GBR insists that the cleared land is only dry lands (beaming no trees), but we have reiterated again and seriously warned PT GBR that despite as they still cannot do land development because the soil is peat regardless of types of vegetation on it. PT GBR has admitted the misperception, accepted T1 supplier's suggestion and issued a second letter confirming that the moratorium commitment the plan for HCV/HCS study still stand. See the letter here <a href="https://bit.ly/3Rq8dRt">https://bit.ly/3Rq8dRt</a> . PT GBR also has promised T1 supplier that this incident won't happen again. We'll keep an eye on this.	
64	1-GBR-EQ24	Abdi Budi Mulla	Gerbang Benua Raya	Development	Monitoring	2021	Mar	On the recent land clearing allegation, PT GBR insists that the cleared land is only dry lands (beaming no trees), but we have reiterated again and seriously warned PT GBR that despite as they still cannot do land development because the soil is peat regardless of types of vegetation on it. PT GBR has admitted the misperception, accepted T1 supplier's suggestion and issued a second letter confirming that the moratorium commitment the plan for HCV/HCS study still stand. See the letter here <a href="https://bit.ly/3Rq8dRt">https://bit.ly/3Rq8dRt</a> . PT GBR also has promised T1 supplier that this incident won't happen again. We'll keep an eye on this.	
65	1-GBR-EQ25	Abdi Budi Mulla	Gerbang Benua Raya	Deforestation/Clearing	Monitoring	2021	Apr	On the recent land clearing allegation, PT GBR insists that the cleared land is only dry lands (beaming no trees), but we have reiterated again and seriously warned PT GBR that despite as they still cannot do land development because the soil is peat regardless of types of vegetation on it. PT GBR has admitted the misperception, accepted T1 supplier's suggestion and issued a second letter confirming that the moratorium commitment the plan for HCV/HCS study still stand. See the letter here <a href="https://bit.ly/3Rq8dRt">https://bit.ly/3Rq8dRt</a> . PT GBR also has promised T1 supplier that this incident won't happen again. We'll keep an eye on this.	
66	211-PAL-EQ34	Prima Resources Holdings (Prima Group)	Prima Agro Acoh Lestari	Deforestation/Clearing	Monitoring	2022	Sep	T1 supplier 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 23 Jul 2023 because they need time to deal with contractor for contract cancellation & for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at that time we didn't have written evidence but hope to get statement letter by next week if everything goes as planned.	
67	69-MPSP-ME25	Double Dynasty	Mutara Peltis Genan Plantation Sdn Bhd	Deforestation/Clearing	Monitoring	2020	Mar	Radiant Lagoon's case is already on our grievance listing since March 2019. For the remaining cases, it's not on Mighty's Wilmar tracker.	
68	69-MPSP-ME26	Double Dynasty	Mutara Peltis Genan Plantation Sdn Bhd	Deforestation/Clearing	Monitoring	2020	Apr	25 Aug 2020 - Radiant Lagoon's case is already on our grievance listing since March 2019. For the remaining cases, it's not on Mighty's Wilmar tracker. 30 Dec 2023 - DD Group has met all the criteria stipulated in the re-entry criteria, including their commitment to the Development of Recovery Plan for Non-Compliant Land Clearing to NDRP policy at group level incurred from January 2020 onwards. Based on the detailed review of documentation, reports and letter of commitment from DD Group, the T1 supplier's Supervision Committee have given due consideration of this progress and have lifted the suspension on DD Group in July 2023. In the meantime, we continue actively guiding DD Group in the development of the recovery plan and monitor DD Group's activities on monthly basis through our Supplier Group Compliance Verification programme.	
69	101-GRCo.-ME38	Grip Companies: Chow Chuin Hai, Mr. & Sultan of Johor	PTD 1815	Deforestation/Clearing	Monitoring	2022	Feb	T1 supplier (#1) 18 May 2022 - A letter to AA Sawit Sdn Bhd has been issued to support the sourcing of FRB from AA Sawit Sdn Bhd and other entities associated with AA Sawit Sdn Bhd with immediate effect. As part of our effort to promote sustainable palm oil production across the supply chain, we plan to further engage with AA Sawit Sdn Bhd to discuss next steps towards ensuring their compliance with our NDRP commitments. T1 supplier (#2) 30 May 2022 - As Jerneh Kemboja has yet to adopt a NDRP policy to address the protection and conservation of HCV/HCS areas, this is hampering sustainability engagements and dialogue. With effect from 4 April 2022, further new contracts with Jerneh Kemboja have ceased. We have communicated the same concerning AA Sawit to all our relevant supplying mills. T1 supplier (#3) 16 Feb 2022 - Trade suspension has been imposed on Jerneh Kemboja POM to facilitate investigation.	
70	144-SUM-ME28	KPN Group/Krima Prima Nasteri	Samutera Unggul Makmur	Deforestation/Clearing	Monitoring	2020	Jun	T1 supplier (#4) 10 May 2022 - AA Sawit has also confirmed that they are not a shareholder of PTD 1815. They have ceased their operation at PTD 1815 when this case was brought to their attention a few months ago. As part of our investigation, we have requested AA Sawit to share with us their group level concession maps in order to assess their compliance to the NDRP policy. We are currently in the process of consolidating their concession maps for LUSA analysis. "Suspend and engage" was not adopted as the case is still undergoing investigation. Based on the current information we have in place, AA Sawit is not a shareholder of PTD 1815, therefore the suspend and engage would not trigger this case. The case will be resolved once the investigation is completed. Consultant did a ground check from 8 to 30 June 2020, the land has been planted with Oke (Lady Finger) crop & Rubber (in preparation). Land owner is Bambang (Abdi) & Friends. This lands is not owned and controlled by PT SUM due to Billages Boundary Dispute since 2011. The Boundary Dispute between Village Tebas Sengau with Batu Malaga still on going and under mediation by local District Head (Camat). This boundary dispute has been on going since 2011 and need to be resolve in order to prevent escalation toward physical fighting between villages. Only the Government can step in to solve this dispute since it involves the Legality of Village Land Status case. PT SUM committed to support and help Local Government to mediate and settle this dispute in case both villages still rejecting the settlement proposal by Local Government with appropriate Community Development Program that could bring benefit equally to both villages. The Community Development Program could be co-manage by both Village representative through Community Co-Operative Scheme (Koperasi Masyarakat) under PT SUM & Government supervision. PT SUM & Government supervision. PT SUM will work closely with Local Government to monitor this case and will try to work with both Villages Mega & Eldon to seek Win-Win approach.	
71	145-KP-ME28	KPP Group/KAYAN PUTRA PRATAMA	Kayan Plantation	Deforestation/Clearing	Monitoring	2020	Jun	Our direct supplier has engaged PWP on the matter and PWP has released their Group-wide NDRP policy. Our direct supplier is also carrying out remote engagements and interviews to support the delivery of their NDRP commitments commencing June 2021. Discussion on deforestation and land-clearing were sporadically underway and ongoing. Onsite visit are currently being planned in approximately 4 months time. KPP have decided to conserve a part of their plantable land bank covering 1.9 ha.	
72	154-PWP-ME30	KPP Corporation Sdn Bhd	PWP Plantation Sdn Bhd	Deforestation/Clearing	Monitoring	2020	Aug	T1 supplier (#1) 6 Oct 2021 - T1 supplier engages with Sarawak Oil Palms Berhad (SOPB) regularly on their sustainability program and understand that SOPB is not part of Shin Yang Group. Shin Yang and SOPB are separate legal entities and have different managements. However, as Shin Yang is a supplier to SOPB, we investigated with SOPB on the allegations raised by Mighty Earth. Upon investigation by SOPB, Shin Yang clarified that the alleged clearing is for their tree plantation. Shin Yang's oil palm operations issued a moratorium earlier which has been effective since 1st January 2021. Shin Yang also stated that their palm and timber operations are under separate managements. T1 supplier is collecting more information to evaluate if the allegation falls under our Grievance Procedure scope.	
73	246-LS-ME25	Shin Yang Group/Sarawak Oil Palms Bhd	Linuau Sinar Sdn Bhd	Deforestation/Clearing	Monitoring	2020	Mar	T1 supplier (#2) 6 May 2020 - Reference made to Mighty Earth RM 423, T1 supplier is linked to Shin Yang Group because "Shin Yang is a supplier to Sarawak Oil Palms (SOPB)". As such, T1 supplier has reached out SOPB to verify if the alleged concession, Linuau Sinar Oil Palm Estate is in the supply chain. Further information will be updated once credible evidence is presented. T1 supplier will continue assess the situation more closely. The engagement with the supplier will continue. T1 supplier (#1) 19 Nov 2021 - Based on the detailed review of documentation, reports and the high commitment from YPHH, T1 supplier has agreed to the lifting of the SWO for completion of the 790ha in late October 2021. T1 supplier will continue to monitor the implementation of the Recovery Project and the activities of YPHH to ensure continuing compliance with our NDRP policy.	
74	301-YPH-ME30	Yayasan Pahang	YP Plantation Holdings Sdn Bhd	Development	Monitoring	2020	Aug	T1 supplier (#2) 24 May 2021 - T1 supplier does not source from YP Plantation, their suppliers are sourcing directly from YPHH. Prior to publication of the Mighty Earth 30 Rapid Response Report on 8 August 2020, our suppliers had already initiated engagement with YPHH since June 2020 when the alleged deforestation in YPHH was brought to their attention. YPHH clarified that they have not released orders from the such order to land clearing before developing the area. EA has also been conducted prior to land development and received approval from Department of Environment. YP Plantation has committed to adopt NDRP and imposed a moratorium on land-clearing with effective from 17th August 2020. A copy of the NDRP policy is available. The main next step for us is to work out exactly what Billings the USCB have found in their investigation and their expectations on measures they expect to see in place to rectify these. Unfortunately, there has still been very little shared in terms of the underlying facts and details of their justification for the WRKO. We only have the information shared in their statement to work on for now. T1 supplier has advised that the USCB has converted the WRKO into finding. The process for T1 supplier to address this new development remains the same. We are focused on facilitating the completion of impact/labour assessment. We will engage with the USCB once the final report is ready and confirms that the company has internal controls and systems in place to support our work and ensure their well-being.	
75	247-SOP-USCP1	Sime Darby Plantation Berhad	Sime Darby Plantation Berhad	Exploitation/Violation	Monitoring	2020	Dec	6 Jan 2021 - T1 supplier had a discussion with TPOLS and a number of labour unions under TPOPS coordination to learn more about the allegations. T1 supplier is asking for evidence that can be used for further engagement with the respective supplier. T1 supplier is asking for evidence that can be used for further engagement with the respective supplier. At this time, no evidence has been provided. 7 Jan 2021 - T1 supplier proactively supports efforts in developing responsible labour practices in its supply chain. 24 Dec 2020 - We have contacted PT KAL and they immediately and strongly denied the allegations. On the allegation about BPJS (worker insurance), PT KAL admitted that on one occasion there was a payment delay for the insurance premium due to cashflow issue, but at that time the company was responsible by covering the medical bill for the worker. As mentioned in the report, in addition to NDRP commitment, ENP is also committed to SPO RHC and NDRP commitment which include labour practices. Upon Mongabay/TPOLS allegations, here's ENP feedback to T1 supplier: "Heavily written (actual work)" ENP's comment - True. With hourly written of course some workers won't make the minimum monthly wage, I will depend on how many hours they work. For your info, casual worker is in accordance with Gabungan Pengusaha Kelapa Sawit Indonesia (GAPKI) decision about worker types in the plantation (Manpower and Transmigration No. 300 of 2004). No children employee: ENP's comment - True. Bonus payment system: ENP's comment - True. There's a basic pay & bonus system based on productivity. Several harvesters earn above Rp820ha a month during the good crops. Calling it "piece meal" is "ridiculous". Further, ENP told T1 supplier that I would consider taking legal action on the report for some allegations that are not true, for example, "No right to leave". [But this plan not yet confirmed]. T1 supplier had a discussion with TPOLS and a number of labour unions under TPOPS coordination to learn more about the allegations. T1 supplier is asking for evidence that can be used for further engagement with the respective supplier. At this time, no evidence has been provided. As mentioned in the report, in addition to NDRP commitment, ENP is also committed to SPO RHC and NDRP commitment which include labour practices. Upon Mongabay/TPOLS allegations, here's ENP feedback to T1 supplier: "Heavily written (actual work)" ENP's comment - True. With hourly written of course some workers won't make the minimum monthly wage, I will depend on how many hours they work. For your info, casual worker is in accordance with Gabungan Pengusaha Kelapa Sawit Indonesia (GAPKI) decision about worker types in the plantation (Manpower and Transmigration No. 300 of 2004). No children employee: ENP's comment - True. Bonus payment system: ENP's comment - True. There's a basic pay & bonus system based on productivity. Several harvesters earn above Rp820ha a month during the good crops. Calling it "piece meal" is "ridiculous". Further, ENP told T1 supplier that I would consider taking legal action on the report for some allegations that are not true, for example, "No right to leave". [But this plan not yet confirmed]. T1 supplier had a discussion with TPOLS and a number of labour unions under TPOPS coordination to learn more about the allegations. T1 supplier is asking for evidence that can be used for further engagement with the respective supplier. At this time, no evidence has been provided.	
76	3-KAL-TPOLS	Agro Group	Rutai Agro Lestari	Exploitation/Violation	Monitoring	2020	Dec	As mentioned in the report, in addition to NDRP commitment, ENP is also committed to SPO RHC and NDRP commitment which include labour practices. Upon Mongabay/TPOLS allegations, here's ENP feedback to T1 supplier: "Heavily written (actual work)" ENP's comment - True. With hourly written of course some workers won't make the minimum monthly wage, I will depend on how many hours they work. For your info, casual worker is in accordance with Gabungan Pengusaha Kelapa Sawit Indonesia (GAPKI) decision about worker types in the plantation (Manpower and Transmigration No. 300 of 2004). No children employee: ENP's comment - True. Bonus payment system: ENP's comment - True. There's a basic pay & bonus system based on productivity. Several harvesters earn above Rp820ha a month during the good crops. Calling it "piece meal" is "ridiculous". Further, ENP told T1 supplier that I would consider taking legal action on the report for some allegations that are not true, for example, "No right to leave". [But this plan not yet confirmed]. T1 supplier had a discussion with TPOLS and a number of labour unions under TPOPS coordination to learn more about the allegations. T1 supplier is asking for evidence that can be used for further engagement with the respective supplier. At this time, no evidence has been provided.	
77	75-IMS-TPOLS	Eagle High Plantations	Jaya Mandiri Sukses	Exploitation/Violation	Monitoring	2020	Dec	As mentioned in the report, in addition to NDRP commitment, ENP is also committed to SPO RHC and NDRP commitment which include labour practices. Upon Mongabay/TPOLS allegations, here's ENP feedback to T1 supplier: "Heavily written (actual work)" ENP's comment - True. With hourly written of course some workers won't make the minimum monthly wage, I will depend on how many hours they work. For your info, casual worker is in accordance with Gabungan Pengusaha Kelapa Sawit Indonesia (GAPKI) decision about worker types in the plantation (Manpower and Transmigration No. 300 of 2004). No children employee: ENP's comment - True. Bonus payment system: ENP's comment - True. There's a basic pay & bonus system based on productivity. Several harvesters earn above Rp820ha a month during the good crops. Calling it "piece meal" is "ridiculous". Further, ENP told T1 supplier that I would consider taking legal action on the report for some allegations that are not true, for example, "No right to leave". [But this plan not yet confirmed]. T1 supplier had a discussion with TPOLS and a number of labour unions under TPOPS coordination to learn more about the allegations. T1 supplier is asking for evidence that can be used for further engagement with the respective supplier. At this time, no evidence has been provided.	
78	75-ST-TPOLS	Eagle High Plantations	Suryamukti Tunggal Perkasa	Exploitation/Violation	Monitoring	2020	Dec	As mentioned in the report, in addition to NDRP commitment, ENP is also committed to SPO RHC and NDRP commitment which include labour practices. Upon Mongabay/TPOLS allegations, here's ENP feedback to T1 supplier: "Heavily written (actual work)" ENP's comment - True. With hourly written of course some workers won't make the minimum monthly wage, I will depend on how many hours they work. For your info, casual worker is in accordance with Gabungan Pengusaha Kelapa Sawit Indonesia (GAPKI) decision about worker types in the plantation (Manpower and Transmigration No. 300 of 2004). No children employee: ENP's comment - True. Bonus payment system: ENP's comment - True. There's a basic pay & bonus system based on productivity. Several harvesters earn above Rp820ha a month during the good crops. Calling it "piece meal" is "ridiculous". Further, ENP told T1 supplier that I would consider taking legal action on the report for some allegations that are not true, for example, "No right to leave". [But this plan not yet confirmed]. T1 supplier had a discussion with TPOLS and a number of labour unions under TPOPS coordination to learn more about the allegations. T1 supplier is asking for evidence that can be used for further engagement with the respective supplier. At this time, no evidence has been provided.	
79	250-OL-TPOLS	ENP Group	Dendymarker Indah Lestari	Exploitation/Violation	Monitoring	2020	Dec	Most of the issues listed in the article are very generic in nature without much details. This makes verification of these allegations challenging. We are in the process of engaging with our suppliers in relation to this article and shall provide updates in due course.	

## Fuji Oil Group Grievance List

80	224-AM-GW1	Bimbanan Haju Group	Mamusi	Exploitation/Violation	Monitoring	2021	Oct	Our direct supplier has approached RH group on the allegations however, RH rebutted the allegations raised by OIR and provided all the relevant documents such as the field visit report by the independent consultant and evidence of engagements between RH and OIR since 2021. Landowner consent forms to ascertain FRC, voluntarily written statements by a landowner, correspondence between Gifford and Royal Papua New Guinea Constabulary, Board meeting minutes by landowner companies, as well as a mediated agreement between Gifford and a landowner company issued by the PNG national court, etc. Supporting documents shared by RH to our direct supplier has also clarified the issues raised by OIR except on the matter of Personal Protective Equipment (PPE) provision to its workers, which still warrants further investigation and engagement with RH in order to close the issue. Our direct suppliers are currently monitoring this issue to ensure continued compliance to the NPPF policy. They have also published their response online. Regarding the allegation of developing on land that is within HPT and HPK area. Our direct supplier has engaged PT TP regarding the overlap of PT TP concession with a designated forest area. This overlap land matters in Indonesia involves the wider palm oil industry in Indonesia. PT Tama Pua had obtained all mandatory legal permits (BOL in 2006, LUP in 2007 and with extension in 2013) before the alleged area was designated as a forest area by the Government of Indonesia (Goi) in 2014 and 2016. Critically, when the legal permits were issued, the land did not overlap with a designated forest area. Last year, to address these legacy issues, the government has updated the Omnibus Law to include Article 110A paragraph (1). Everyone carrying out a business that has been established and having a Business Permit in a forest estate before Job Creation Law is in effect who has not fulfilled the requirements in accordance with the regulations of law in the forestry sector, must fulfil such requirements no later than three (3) years upon the effectiveness of the Job Creation Law. To address the current overlap, PT Tama Pua is applying for a forest release permit with the Ministry of the Environment and Forestry of Indonesia and with the provincial government of Riau. Fuji is still engaging our direct supplier on this matter and checking if prior HC/HCS assessments were done. Regarding the allegation of sourcing FFB inside BUKA Betanji protected area. Our direct supplier has also engaged PT TP for the matter and carried out a verification visit to PT TP Batang Cenuku mill in Nov '21. PT TP has informed our direct supplier that surveys are carried out as a due diligence against each of their new FFB suppliers to make sure that the farm is not located in the forest zone. Regarding the allegation of conflict with the some plasma smallholders. Our direct supplier has carried out a verification visit in Nov '21 and found out that the land conflict resulted from a few groups who refused to become plasma members (Internal KUD issue). PT FH has now agreed that the area of 378ha would have a profit sharing percentage of 17.5% for plasma members. The realization of this agreement will begin in 2022 and has received support from the chairman of Commission II DPRD Indragiri Hulu (the local house of representative) who conducted a field visit regarding this issue in 2020.
81	269-BC-QTH1	Tasma Pua	Batang Cenuku	Illegal Sourcing	Monitoring	2021	Oct	1. Suspected of developing plantations in the convertible production forest (HPK) and protected forest (HL) in Kota Kampar, Riau. This is a legacy issue because PT PEU (Kota Kampar) had obtained legal permits for its land and operations long before the area was categorized/designated as forest land. 2. PT PEU (Kota Kampar) is a holder of an HGU title No. 14/HS/G/BPN/92 issued by the National Land Agency in 1992 (can you imagine nearly 30 years ago). HGU is the highest "rank/strata" of land title a palm oil company can possibly obtain. The government (National Land Agency knows best) wouldn't have granted the HGU title to PT PEU if there had been a forest one overlapping issue. 3. PT PEU is also a holder of EPO certificate (Indonesia Sustainable Palm Oil). Legality is the most important aspects (priority) in IPO's principles and Criteria. See Principle No. 3 in the table here (first and foremost): <a href="https://peraturan.go.id/comm/dokumen/bn/2020/bn1377-2020.pdf">https://peraturan.go.id/comm/dokumen/bn/2020/bn1377-2020.pdf</a> 4. And by the way PT PEU's IPO certificate has been extended for 19 Jul 2021 - 18 Jul 2048 period 5. PT Tasma and PT PEU have agreed on the use of July and 18 Jul as a date for correcting any information and preparing the report. Regarding the allegation of purchasing, storing, processing fresh fruit bunches harvested from the area of protected forest in Kota Kampar, Riau. With the spirit of sincerity and presumption of innocence, we will study the evidence provided in the report, discuss the issue with PT PEU management, do the necessary verification/assessment process and come up with a time-bound action plan. The result of the whole process will become the basis for T1 supplier's decision / position on further commercial relationship with PT PEU. We will also register the case in our grievance tracker so that stakeholders can follow the progress.
82	189-PEU-QTH2	Padasa Enam Utama	Padasa Enam Utama	Illegal Sourcing	Monitoring	2021	Oct	1. PT Cilandra Perkasa has obtained relevant and appropriate obligations from the government such as tin Lokasi, tin Usaha Perkebunan (LUP) and/or Hak Guna Usaha (HGU). Last year, to address these legacy issues, the government has updated the Omnibus Law to include Article 110A paragraph (1). "Everyone carrying out a business that has been established and having a Business Permit in a forest estate before Job Creation Law is in effect who has not fulfilled the requirements in accordance with the regulations of law in the forestry sector, must fulfil such requirements no later than three (3) years upon the effectiveness of the Job Creation Law". 2. PT HSL, our direct supplier has also contacted their supplier when they are linked to for feedback on the allegations against PT HSL. The case with Asam Bear Village was in 2018 and has been settled, with HSL committed to carrying out CSR program for the villagers (which is per agreed by the Asam Bear Village). Another case with KPPA and Plasma Scheme, HSL is fully committed to addressing this matter and continues to work with relevant stakeholders to develop resolutions in alignment with our policies and NPPF commitment, while respecting the local communities rights and expectations. These buying and selling activities conducted by the local communities of this case are outside of the management authority of PT HSL. This situation is further complicated as there is no more land for clearance after endorsement of NPPF commitment in July 2014, as most of the local communities and encroachment land areas are falling under HCV and/or HCS criteria.
83	83-CP-QTH1	First Resources	Cilandra Perkasa	Illegal Sourcing	Monitoring	2021	Oct	1. The issue is related against the village in the PT Primas Intan Plantation in Batang for clearing a 299 ha since 2016. 2. The Hajj Anif Shah has also passed away recently, there might be changes to the group structure. "PT Primas Intan Land" is a plywood company hence it is a not supplier and not in our supply chain. PT Primas Intan Plantation is a palm company which operating in different industries". Our intermediary supplier has stated that it is not a valid grievance in relation to their oil palm policy.
84	53-HSL-MB4	Cargill	Harapan Sawit Lestari	Exploitation/Violation	Monitoring	2021	Jul	T1 supplier (81) 29 Mar 2022 - Agropalma is entering our supply chain indirectly via spot market purchases. Mills entering our supply chain via spot market transactions often only appear a handful of times during the year (usually as one mill in a long list of mills associated with a delivery). Unfortunately, we don't have much leverage on these mills due to the nature of these transactions. That being said, we are monitoring this issue and will let you know if there's any new development on this front.
85	58-HP-MB4	Central Ceyra Murdaya/Hardaya Inti Plantations	Hardaya Inti Plantation	Exploitation/Violation	Monitoring	2021	Jul	T1 supplier (82) 29 Mar 2022 - Not physically linked to Agropalma as the oil is supplied to us from supplier through T1 supplier
86	103-ALM-CR1	Haji Anif Shah	Anugerah Langkat Makmur	Deforestation/Clearing	Monitoring	2022	Mar	T1 supplier (83) 4 Apr 2022 - Some points mistakenly mentioned in the article by CRK, on Mar-22, which addressed a decision against the company, in a labor lawsuit, and the recent occupation of land by Agropalma, on the banks of the Acar River, in Pará. On the first point, the aforementioned public civil action, filed in 2015, was based on facts that do not match the reality experienced by our employees, and ended up resulting in conviction. The decision is not final, an appeal will be filed and will be presented by the company, as it understands that it has been complying with the determinations of labor legislation and providing favorable conditions for the execution of its work. As for the recent occupation of land, we emphasize that the relationship with communities is at the heart of our sustainability strategy and we have helped them to develop. All of our lands were acquired in good faith from their legitimate owners and possessors, including with the confirmation of documentation by the competent bodies at the time of acquisition. Unfortunately, decades after the purchase, retray laws were found that compromised the legitimacy of the land documentation of some properties. As soon as we became aware of the problem, we contacted the competent bodies and asked for the cancellation of registration, in addition to starting the process of land regularization, as determined by law. Unfortunately, on Feb. 18, a group of people took advantage of this to enter a non-settlement area and declared that they were establishing housing in the place claiming ownership of the land. Agropalma took measures to prevent further invasions, at the same time as it sought to regularization through judicial channels, but never used or allowed attitudes that implied physical violence against any person. The agreements established at the conciliation hearing on Feb 17, for the repossession of land, are being strictly complied with by Agropalma. We understand from our supplier that the judiciary system in Brazil has different stages before the conclusion and closure of the process. A first decision is issued by a single judge, but there are conditions for an appeal, which in the next stage will be judged by a collegiate. Agropalma is appealing to this collegiate body, as the case reported in the action does not match the truth. The company clarified that they comply with all provisions of labor legislation and provides adequate conditions for the execution of the work. Agropalma will present its evidence of compliance with the legislation on working conditions and all the necessary documentation to the collegiate. They are quite positive that they have ample chances of success and decision reform. We shall keep you posted on the outcome of the judicial process when it becomes available.
87	7-AP-CR2	AgroPalma	AgroPalma	Deforestation/Clearing	Monitoring	2022	Mar	T1 supplier is aware of the Gacko report before it is published and has released several statements regarding the Gacko allegations. A summary of our direct supplier's response for PTALS: The smallholder's plantation initiative is a large and complex process that involves the sign-off and cooperation of the respective stakeholders: smallholders, government authority, etc. T1 supplier is operating in full compliance with the laws and regulations of Indonesia and is committed to the plasma initiative which they have been investing in other ways to speed up the process. PT Agropalma Sertosa: the smallholders are likewise participants and involved in the initiative, therefore the perception of the smallholders waiting for the company to develop the plasma smallholder's plantation made by Gacko is incorrect. The development was also delayed because the land allocated for plasma was found to be inconsistent with the government's land-use planning. T1 supplier, PT ALS, the community, and the government have identified another area and this requires modifying the legal process. The delay is in addition to the covid-related travel restrictions. They have also informed the local government of the requirement. As of 23 May: The HC/HCSA assessment for PT Agro Lestari Sertosa in Gunung Mas was completed and at the moment, and they are conducting NPP internal verification. T1 supplier hopes to pass the RSPO procedures by the end of 2022 and finalize the plasma agreement with the communities.
88	95-AS-MB5	Golden Agri Resource/Sinar Mas	AgroLestari Sertosa	Exploitation/Violation	Monitoring	2022	May	T1 supplier is aware of the Gacko report before it is published and has released several statements regarding the Gacko allegations. A summary of our direct supplier's response for PTALS: The smallholder's plantation initiative is a large and complex process that involves the sign-off and cooperation of the respective stakeholders: smallholders, government authority, etc. T1 supplier is operating in full compliance with the laws and regulations of Indonesia and is committed to the plasma initiative which they have been investing in other ways to speed up the process. PT Agropalma Sertosa: the smallholders are likewise participants and involved in the initiative, therefore the perception of the smallholders waiting for the company to develop the plasma smallholder's plantation made by Gacko is incorrect. The development was also delayed because the land allocated for plasma was found to be inconsistent with the government's land-use planning. T1 supplier, PT ALS, the community, and the government have identified another area and this requires modifying the legal process. The delay is in addition to the covid-related travel restrictions. They have also informed the local government of the requirement. As of 23 May: The HC/HCSA assessment for PT Agro Lestari Sertosa in Gunung Mas was completed and at the moment, and they are conducting NPP internal verification. T1 supplier hopes to pass the RSPO procedures by the end of 2022 and finalize the plasma agreement with the communities.
89	95-SP-MB5	Golden Agri Resource/Sinar Mas	Bumi Sawit Pernal	Exploitation/Violation	Monitoring	2022	May	T1 supplier is aware of the Gacko report before it is published and has released several statements regarding the Gacko allegations. A summary of our direct supplier's response for PTALS: The smallholder's plantation initiative is a large and complex process that involves the sign-off and cooperation of the respective stakeholders: smallholders, government authority, etc. T1 supplier is operating in full compliance with the laws and regulations of Indonesia and is committed to the plasma initiative which they have been investing in other ways to speed up the process. PT Agropalma Sertosa: the smallholders are likewise participants and involved in the initiative, therefore the perception of the smallholders waiting for the company to develop the plasma smallholder's plantation made by Gacko is incorrect. The development was also delayed because the land allocated for plasma was found to be inconsistent with the government's land-use planning. T1 supplier, PT ALS, the community, and the government have identified another area and this requires modifying the legal process. The delay is in addition to the covid-related travel restrictions. They have also informed the local government of the requirement. As of 23 May: The HC/HCSA assessment for PT Agro Lestari Sertosa in Gunung Mas was completed and at the moment, and they are conducting NPP internal verification. T1 supplier hopes to pass the RSPO procedures by the end of 2022 and finalize the plasma agreement with the communities.
90	229-Est-QTH2	Samsung Group	Inceda Estate 1 & 2	Exploitation/Violation	Monitoring	2022	Jul	According to our direct supplier: PT Inceda are part of Samsung C&T group, not GAMA group. PT Inceda had obtained all mandatory permits including HGU certificate ranging from 1991 to 1999 long before the Ministerial Decree for the forest area was enacted in 2015. T1 supplier has enrolled PT Inceda in their traceability programme. Expect them to achieve 100% T1P in 2022.
91	225-STH/TM-EG09	Bimbanan Haju/Jaya Tasia	Subur Tasia Holdings Berhad/Tasia Measa Sdn Bhd	Development	Monitoring	2022	Dec	T1 supplier has discussed with EG several times & feedback was another company followed up & claimed that this is a development on peat for coconut cultivation. However, they never offered any geotagged pictorial evidence of this. Hence, T1 supplier unable to ascertain whether it is eligible for grievance.
92	71-ATA-EQ73	OTK opportunity Limited	Archipelago Timur Abadi	Deforestation/Clearing	Monitoring	2023	Feb	5 Oct 2023 - PT ATA has clarified that they're committed to not clearing any land in 'no go' areas based on the HC/HCS areas that have been identified by their consultants. The peer review is still ongoing. 10 May 2023 - The current update is that PT ATA have submitted their integrated HC/HCS assessment report to HC/NW network on April 17th and is currently undergoing evaluation. T1 supplier (81) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSP will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially & for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSP/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation & for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.
93	211-PAAL-EQ24	Prima Resources Holdings (Prima Group)	Prima Agro Aech Lestari	Development	Monitoring	2023	Feb	T1 supplier (82) 1 Aug 2023 - PT PAAL confirmed with direct supplier that they have put in place a Stop Work Order (SWO) since 25 Jul 2023 for palm oil expansion. Unfortunately, direct supplier unable to share documents due to a confidentiality agreement with their supplier.
94	1-KHS-EQ74	Abdi Budi Mulla	Kalimantan Hamparan Sawit	Deforestation/Clearing	Monitoring	2023	Feb	Direct supplier started their grievance handling process with a max timeline of 3 months. Direct supplier have talked intensively with ABM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap (no HC/HCS assessment will be carried out for this as they need to realize it soon) and they will continue the land clearing up to 3,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.
95	71-ATA-EQ24	OTK opportunity Limited	Archipelago Timur Abadi	Deforestation/Clearing	Monitoring	2023	Feb	5 Oct 2023 - PT ATA has clarified that they're committed to not clearing any land in 'no go' areas based on the HC/HCS areas that have been identified by their consultants. The peer review is still ongoing. 10 May 2023 - The current update is that PT ATA have submitted their integrated HC/HCS assessment report to HC/NW network on April 17th and is currently undergoing evaluation. T1 supplier (81) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSP will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially & for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSP/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation & for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.
96	211-PAAL-EQ26	Prima Resources Holdings (Prima Group)	Prima Agro Aech Lestari	Development	Monitoring	2023	Mar	T1 supplier (82) 1 Aug 2023 - PT PAAL confirmed with direct supplier that they have put in place a Stop Work Order (SWO) since 25 Jul 2023 for palm oil expansion. Unfortunately, direct supplier unable to share documents due to a confidentiality agreement with their supplier.
97	211-PAAL-EQ27	Prima Resources Holdings (Prima Group)	Prima Agro Aech Lestari	Development	Monitoring	2023	Apr	T1 supplier (81) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSP will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially & for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSP/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation & for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.
98	1-KHS-EQ77	Abdi Budi Mulla	Kalimantan Hamparan Sawit	Deforestation/Clearing	Monitoring	2023	Jan	Direct supplier started their grievance handling process with a max timeline of 3 months. Direct supplier have talked intensively with ABM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap (no HC/HCS assessment will be carried out for this as they need to realize it soon) and they will continue the land clearing up to 3,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.
99	225-STH/TM-EQ77	Bimbanan Haju/Jaya Tasia	Subur Tasia Holdings Berhad/Tasia Measa Sdn Bhd	Development	Monitoring	2023	Jan	T1 supplier has discussed with EG several times & feedback was another company followed up & claimed that this is a development on peat for coconut cultivation. However, they never offered any geotagged pictorial evidence of this. Hence, T1 supplier unable to ascertain whether it is eligible for grievance.
100	211-PAAL-EQ78	Prima Resources Holdings (Prima Group)	Prima Agro Aech Lestari	Development	Monitoring	2023	Apr	T1 supplier (81) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSP will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially & for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSP/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation & for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.
101	121-EstSGR-EQ78	Innosper Plantations Berhad/Nayasan Sabah	Serijaya Industri Sdn Bhd (Gunung Rara Estate)	Deforestation/Clearing	Monitoring	2023	Apr	Grievance on Serijaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020. As have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serijaya Industri is the contractor & management company of the estate & is owned by Innosper Plantation Berhad.

## Fuji Oil Group Grievance List

								<p>T1 supplier (#1) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSR will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially &amp; for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSR/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation &amp; for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.</p> <p>T1 supplier (#2) 1 Aug 2023 - PT PAAL confirmed with direct supplier that they have put in place a Stop Work Order (SWO) since 25 Jul 2023 for palm oil expansion. Unfortunately, direct supplier unable to share documents due to a confidentiality agreement with their supplier.</p>
102	211-PAAL-EQ29	Prima Resources Holdings (Prima Group)	Prima Agro Acoh Letari	Development	Monitoring	2023	May	
103	54-WGU-EQ29	Lanny, MBA, Ms. Dr.	Watu Gede Utama	Deforestation/Clearing	Monitoring	2023	May	<p>18 Aug 2023 - Successful in engaging PT WGU for a moratorium commitment, effective end of the month because they need some preparation including cancellation with contractor/bank/etc. On top of the commitment to HCS/HCV/No Pest at group level, PT WGU is also committed to a HCS/HCV study followed by peer review before resuming land development. We believe constructive engagement instead of exclusion is the best way to transform our supply chain. 26 Jul 2023 - Direct supplier has been engaging intensively with PT WGU &amp; they've verbally agreed to direct supplier's moratorium request. Written statement will be shared tentatively by end of next week. 5 Jul 2023 - WGU states that all new area opening is accordance to government regulations &amp; comply by their IUP &amp; Ijin Usaha Perkebunan Budekdaya. Their field investigation confirms that the indicated area is within a protected forest area of 2 ha. There are communities occupying that area. WGU management has asked the community to stop land clearing/opening &amp; has now enclose the area as HCV. With that, WGU would like to highlight that the company has not encroached into protected forest area. Direct supplier started their grievance handling process with a new timeline of 3 months. Direct supplier have talked intensively with ADM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap (no HCS/HCV assessment will be carried out for this as they need to realize it soon) and they will continue the land clearing up to 3,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.</p>
104	1-4HS-EQ29	Abdi Budi Mulla	Kalimantan Hamparan Sawit	Deforestation/Clearing	Monitoring	2023	May	
105	211-PAAL-EQ30	Prima Resources Holdings (Prima Group)	Prima Agro Acoh Letari	Development	Monitoring	2023	May	<p>T1 supplier (#1) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSR will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially &amp; for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSR/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation &amp; for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.</p> <p>T1 supplier (#2) 1 Aug 2023 - PT PAAL confirmed with direct supplier that they have put in place a Stop Work Order (SWO) since 25 Jul 2023 for palm oil expansion. Unfortunately, direct supplier unable to share documents due to a confidentiality agreement with their supplier.</p>
106	54-WGU-EQ30	Lanny, MBA, Ms. Dr.	Watu Gede Utama	Deforestation/Clearing	Monitoring	2023	May	<p>18 Aug 2023 - Successful in engaging PT WGU for a moratorium commitment, effective end of the month because they need some preparation including cancellation with contractor/bank/etc. On top of the commitment to HCS/HCV/No Pest at group level, PT WGU is also committed to a HCS/HCV study followed by peer review before resuming land development. We believe constructive engagement instead of exclusion is the best way to transform our supply chain. 26 Jul 2023 - Direct supplier has been engaging intensively with PT WGU &amp; they've verbally agreed to direct supplier's moratorium request. Written statement will be shared tentatively by end of next week. 5 Jul 2023 - WGU states that all new area opening is accordance to government regulations &amp; comply by their IUP &amp; Ijin Usaha Perkebunan Budekdaya. Their field investigation confirms that the indicated area is within a protected forest area of 2 ha. There are communities occupying that area. WGU management has asked the community to stop land clearing/opening &amp; has now enclose the area as HCV. With that, WGU would like to highlight that the company has not encroached into protected forest area. Direct supplier started their grievance handling process with a new timeline of 3 months. Direct supplier have talked intensively with ADM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap (no HCS/HCV assessment will be carried out for this as they need to realize it soon) and they will continue the land clearing up to 3,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.</p>
107	1-4HS-EQ30	Abdi Budi Mulla	Kalimantan Hamparan Sawit	Deforestation/Clearing	Monitoring	2023	May	
108	284-MIK-EQ30	Triputra Agro Persada	Mega Ika Khansa	Development	Monitoring	2023	May	<p>T1 supplier (#1) 21 Jul 2023 - Based on last internal record &amp; PT MIK verification report 2022, this clearance was confirmed to be outside of PT MIK legal boundaries. Integrated HCV/HCS study has been conducted with Doemeter consulting. However, upon further checks the status has been deemed unsatisfactory &amp; they're required to resubmit improved analysis by deadline stated by HCV Network's reviewer. Meanwhile, they've also released their official commitment of NDPE in their sustainability policy. However, as the report refers to event in Q4 2022, direct supplier is clarifying on the latest clearance during Q2 2023 as well.</p> <p>T1 supplier (#2) 28 Jul 2023 - PT MIK have submitted their integrated HCV/HCS assessment in Feb 2023. However, as the result was unsatisfactory, they have resubmitted their assessment in Jul 2023 &amp; is currently on track.</p>
109	307-MJ-EQ30	Tam Tian Ting, Mr.	Memaju Jaya Sdn Bhd	Deforestation/Clearing	Monitoring	2023	May	<p>T1 supplier (#1) 15 Sep 2023 - Direct supplier mentioned that they're limited by the insufficient feedback from Wilmar on the case. They have sent another reminder to their trading partner &amp; will update when there is development on the grievance case.</p> <p>T1 supplier (#2) 1 Nov 2023 - Their direct supplier stated that Tetanga Akrah Sdn Bhd has divested Memaju Jaya Sdn Bhd since October 2019 &amp; no longer supplying FFB to them. Our direct supplier have tried to request for some documentation on this divestment, but they have signed NDA with Tetanga Akrah thus preventing them from sharing this document with us.</p> <p>6 Nov 2023 - SOPR's sustainability department is currently conducting a LUCA analysis to precisely determine the extent of land clearance, based on the most recent chapelife provided by UPSB. As of now, there have been no formal discussion between SOPR and UPSB regarding acknowledgement of liability for the land cleared 560ha, due to the lack of clarity surrounding on whether UPSB has contravened the NDPE commitment. SOPR is still investigating and verifying the additional information shared by UPSB. Based on internal observation and findings from SOPR, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop known by the Sarawak's state government. Nonetheless, SOPR is unsure of the decision by the management of UPSB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPSB, they have insisted SOPR to convey to UPSB that a "stop work order" is a must until unless the HCV/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Aisa Ohi Phe (old SOPR trading arm in SG), a meeting was convened on 25 May of SOPR HCS with UPSB to address the raised concerns following SOPR's established Supplier Engagement Procedure. UPSB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPR's requirements as a valued supplier. During the meeting, UPSB provided clarity on their MSPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPSB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPR reiterated one of their OPRP requirements, which is to conduct HCV / HCSA assessments prior to any new plantings to UOPR and they had taken note on this and will bring it up to their higher management regarding the conduct of HCV/HCSA assessments. Lastly, UPSB has signed SOPR's Supplier Code of Conduct (SCOC) on 7/6/23.</p>
110	308-UP-EQ30	Sin Heng Chan (Malaya) Bhd	Uzun Plantations Sdn Bhd	Deforestation/Clearing	Monitoring	2023	May	
111	211-PAAL-EQ31	Prima Resources Holdings (Prima Group)	Prima Agro Acoh Letari	Development	Monitoring	2023	Jun	<p>T1 supplier (#1) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSR will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially &amp; for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSR/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation &amp; for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.</p> <p>T1 supplier (#2) 1 Aug 2023 - PT PAAL confirmed with direct supplier that they have put in place a Stop Work Order (SWO) since 25 Jul 2023 for palm oil expansion. Unfortunately, direct supplier unable to share documents due to a confidentiality agreement with their supplier.</p>
112	284-MIK-EQ31	Triputra Agro Persada	Mega Ika Khansa	Development	Monitoring	2023	Jun	<p>T1 supplier (#1) 21 Jul 2023 - Based on last internal record &amp; PT MIK verification report 2022, this clearance was confirmed to be outside of PT MIK legal boundaries. Integrated HCV/HCS study has been conducted with Doemeter consulting. However, upon further checks the status has been deemed unsatisfactory &amp; they're required to resubmit improved analysis by deadline stated by HCV Network's reviewer. Meanwhile, they've also released their official commitment of NDPE in their sustainability policy. However, as the report refers to event in Q4 2022, direct supplier is clarifying on the latest clearance during Q2 2023 as well.</p> <p>T1 supplier (#2) 28 Jul 2023 - PT MIK have submitted their integrated HCV/HCS assessment in Feb 2023. However, as the result was unsatisfactory, they have resubmitted their assessment in Jul 2023 &amp; is currently on track.</p>
113	308-UP-EQ31	Sin Heng Chan (Malaya) Bhd	Uzun Plantations Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Jun	<p>6 Nov 2023 - SOPR's sustainability department is currently conducting a LUCA analysis to precisely determine the extent of land clearance, based on the most recent chapelife provided by UPSB. As of now, there have been no formal discussion between SOPR and UPSB regarding acknowledgement of liability for the land cleared 560ha, due to the lack of clarity surrounding on whether UPSB has contravened the NDPE commitment. SOPR is still investigating and verifying the additional information shared by UPSB. Based on internal observation and findings from SOPR, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop known by the Sarawak's state government. Nonetheless, SOPR is unsure of the decision by the management of UPSB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPSB, they have insisted SOPR to convey to UPSB that a "stop work order" is a must until unless the HCV/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Aisa Ohi Phe (old SOPR trading arm in SG), a meeting was convened on 25 May of SOPR HCS with UPSB to address the raised concerns following SOPR's established Supplier Engagement Procedure. UPSB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPR's requirements as a valued supplier. During the meeting, UPSB provided clarity on their MSPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPSB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPR reiterated one of their OPRP requirements, which is to conduct HCV / HCSA assessments prior to any new plantings to UOPR and they had taken note on this and will bring it up to their higher management regarding the conduct of HCV/HCSA assessments. Lastly, UPSB has signed SOPR's Supplier Code of Conduct (SCOC) on 7/6/23.</p>
114	56-PHS-EQ32	Muti Prima Entakai	Permatangjau Sarana	Deforestation/Clearing	Monitoring	2023	Jun	<p>25 Oct 2023 - The join-visit has been rescheduled to Dec. 19 Sep 2023 - Direct supplier is arranging a tentative join-visit to alert location by early Nov, in between their audit &amp; certification schedule. 24 Aug 2023 - Direct supplier has been in contact with the representative of company &amp; they require more time to do field verification.</p>
115	1-GBR-EQ32	Abdi Budi Mulla	Gering Berua Raya	Development	Monitoring	2023	Jun	<p>10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSR will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially &amp; for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSR/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation &amp; for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.</p> <p>T1 supplier (#1) 21 Jul 2023 - Based on last internal record &amp; PT MIK verification report 2022, this clearance was confirmed to be outside of PT MIK legal boundaries. Integrated HCV/HCS study has been conducted with Doemeter consulting. However, upon further checks the status has been deemed unsatisfactory &amp; they're required to resubmit improved analysis by deadline stated by HCV Network's reviewer. Meanwhile, they've also released their official commitment of NDPE in their sustainability policy. However, as the report refers to event in Q4 2022, direct supplier is clarifying on the latest clearance during Q2 2023 as well.</p> <p>T1 supplier (#2) 28 Jul 2023 - PT MIK have submitted their integrated HCV/HCS assessment in Feb 2023. However, as the result was unsatisfactory, they have resubmitted their assessment in Jul 2023 &amp; is currently on track.</p>
116	284-MIK-EQ32	Triputra Agro Persada	Mega Ika Khansa	Development	Monitoring	2023	Jun	
117	121-EASIG-EQ32	Incorpise Plantations Berhad/Nayasan Sabah	Serijaya Industri Sdn Bhd (Juaong Estate)	Deforestation/Clearing	Monitoring	2023	Jun	<p>Grievance on Serijaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 &amp; have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided &amp; confirmed that the area was indeed cleared for timber tree planting. Serijaya Industri is the contractor &amp; management company of the estate &amp; is owned by Incorpise Plantation Berhad.</p> <p>6 Nov 2023 - SOPR's sustainability department is currently conducting a LUCA analysis to precisely determine the extent of land clearance, based on the most recent chapelife provided by UPSB. As of now, there have been no formal discussion between SOPR and UPSB regarding acknowledgement of liability for the land cleared 560ha, due to the lack of clarity surrounding on whether UPSB has contravened the NDPE commitment. SOPR is still investigating and verifying the additional information shared by UPSB. Based on internal observation and findings from SOPR, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop known by the Sarawak's state government. Nonetheless, SOPR is unsure of the decision by the management of UPSB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPSB, they have insisted SOPR to convey to UPSB that a "stop work order" is a must until unless the HCV/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Aisa Ohi Phe (old SOPR trading arm in SG), a meeting was convened on 25 May of SOPR HCS with UPSB to address the raised concerns following SOPR's established Supplier Engagement Procedure. UPSB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPR's requirements as a valued supplier. During the meeting, UPSB provided clarity on their MSPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPSB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPR reiterated one of their OPRP requirements, which is to conduct HCV / HCSA assessments prior to any new plantings to UOPR and they had taken note on this and will bring it up to their higher management regarding the conduct of HCV/HCSA assessments. Lastly, UPSB has signed SOPR's Supplier Code of Conduct (SCOC) on 7/6/23.</p>
118	308-UP-EQ32	Sin Heng Chan (Malaya) Bhd	Uzun Plantations Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Jun	
119	51-SNS2-EQ32	Capella Group	Saema Nusa Sentosa 2	Deforestation/Clearing	Monitoring	2023	Mar	<p>T1 supplier (#1) 10 Aug 2023 - Since the moratorium commitment has been issued, engagement with PAAL with the help of BSR will continue. The moratorium, after long lobby, is a very significant step indeed. There will be follow up action plans i.e. liability calculations and recovery plan. Not an easy job given PAAL's conventional management. For this purpose, direct supplier need big leverage commercially &amp; for direct supplier, supplier transformation is the goal (which does take time) and exclusion will always be the last resort. Direct supplier will be having a further meeting with BSR/PAAL this month or next month at the latest. 21 Jul 2023 - Moratorium statement from PT PAAL management effective 25 Jul 2023 has been shared. The letter was signed on 15 Jul 2023 but moratorium is on 25 Jul 2023 because they need time to deal with contractor for contract cancellation &amp; for heavy equipment withdrawal. 13 Jul 2023 - PT PAAL management had agreed to state a moratorium commitment. However, at this time we don't have written evidence but hope to get statement letter by next week if everything goes as planned.</p> <p>T1 supplier (#2) 1 Aug 2023 - PT PAAL confirmed with direct supplier that they have put in place a Stop Work Order (SWO) since 25 Jul 2023 for palm oil expansion. Unfortunately, direct supplier unable to share documents due to a confidentiality agreement with their supplier.</p>
120	211-PAAL-EQ32	Prima Resources Holdings (Prima Group)	Prima Agro Acoh Letari	Development	Monitoring	2023	Apr	
121	54-WGU-EQ32	Lanny, MBA, Ms. Dr.	Watu Gede Utama	Deforestation/Clearing	Monitoring	2023	Apr	<p>18 Aug 2023 - Successful in engaging PT WGU for a moratorium commitment, effective end of the month because they need some preparation including cancellation with contractor/bank/etc. On top of the commitment to HCS/HCV/No Pest at group level, PT WGU is also committed to a HCS/HCV study followed by peer review before resuming land development. We believe constructive engagement instead of exclusion is the best way to transform our supply chain. 26 Jul 2023 - Direct supplier has been engaging intensively with PT WGU &amp; they've verbally agreed to direct supplier's moratorium request. Written statement will be shared tentatively by end of next week. 5 Jul 2023 - WGU states that all new area opening is accordance to government regulations &amp; comply by their IUP &amp; Ijin Usaha Perkebunan Budekdaya. Their field investigation confirms that the indicated area is within a protected forest area of 2 ha. There are communities occupying that area. WGU management has asked the community to stop land clearing/opening &amp; has now enclose the area as HCV. With that, WGU would like to highlight that the company has not encroached into protected forest area. Direct supplier started their grievance handling process with a new timeline of 3 months. Direct supplier have talked intensively with ADM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap (no HCS/HCV assessment will be carried out for this as they need to realize it soon) and they will continue the land clearing up to 3,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.</p>
122	2-4B-EQ32	Azrina Saari Perdana	Kana Bopisusuma	Deforestation/Clearing	Monitoring	2023	May	<p>Direct supplier started their grievance handling process with a new timeline of 3 months. Direct supplier have talked intensively with ADM group management and it looks that there is no meeting point between both parties, as they are urged by the local government and the community to develop plasma plantation asap (no HCS/HCV assessment will be carried out for this as they need to realize it soon) and they will continue the land clearing up to 3,000 Ha for the required plasma development. They said they had no choice. This is where the deforestation indication comes from and direct supplier acknowledges that this is serious non-compliance to their policy as they do not tolerate deforestation. As next step, direct supplier will raise this case to their trading team and see if they can have a solution or do they have to use their last resort.</p>
123	1-4HS-EQ32	Abdi Budi Mulla	Kalimantan Hamparan Sawit	Deforestation/Clearing	Monitoring	2023	Apr	
124	121-EASIG-EQ32	Incorpise Plantations Berhad/Nayasan Sabah	Serijaya Industri Sdn Bhd (Jokan Estate)	Deforestation/Clearing	Monitoring	2023	Mar	<p>Grievance on Serijaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 &amp; have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided &amp; confirmed that the area was indeed cleared for timber tree planting. Serijaya Industri is the contractor &amp; management company of the estate &amp; is owned by Incorpise Plantation Berhad.</p> <p>6 Nov 2023 - SOPR's sustainability department is currently conducting a LUCA analysis to precisely determine the extent of land clearance, based on the most recent chapelife provided by UPSB. As of now, there have been no formal discussion between SOPR and UPSB regarding acknowledgement of liability for the land cleared 560ha, due to the lack of clarity surrounding on whether UPSB has contravened the NDPE commitment. SOPR is still investigating and verifying the additional information shared by UPSB. Based on internal observation and findings from SOPR, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop known by the Sarawak's state government. Nonetheless, SOPR is unsure of the decision by the management of UPSB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPSB, they have insisted SOPR to convey to UPSB that a "stop work order" is a must until unless the HCV/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Aisa Ohi Phe (old SOPR trading arm in SG), a meeting was convened on 25 May of SOPR HCS with UPSB to address the raised concerns following SOPR's established Supplier Engagement Procedure. UPSB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPR's requirements as a valued supplier. During the meeting, UPSB provided clarity on their MSPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPSB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPR reiterated one of their OPRP requirements, which is to conduct HCV / HCSA assessments prior to any new plantings to UOPR and they had taken note on this and will bring it up to their higher management regarding the conduct of HCV/HCSA assessments. Lastly, UPSB has signed SOPR's Supplier Code of Conduct (SCOC) on 7/6/23.</p>
125	121-EASIG-EQ32	Incorpise Plantations Berhad/Nayasan Sabah	Serijaya Industri Sdn Bhd (Gunung Rara Estate)	Deforestation/Clearing	Monitoring	2023	Apr	<p>Grievance on Serijaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 &amp; have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided &amp; confirmed that the area was indeed cleared for timber tree planting. Serijaya Industri is the contractor &amp; management company of the estate &amp; is owned by Incorpise Plantation Berhad.</p> <p>6 Nov 2023 - SOPR's sustainability department is currently conducting a LUCA analysis to precisely determine the extent of land clearance, based on the most recent chapelife provided by UPSB. As of now, there have been no formal discussion between SOPR and UPSB regarding acknowledgement of liability for the land cleared 560ha, due to the lack of clarity surrounding on whether UPSB has contravened the NDPE commitment. SOPR is still investigating and verifying the additional information shared by UPSB. Based on internal observation and findings from SOPR, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop known by the Sarawak's state government. Nonetheless, SOPR is unsure of the decision by the management of UPSB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPSB, they have insisted SOPR to convey to UPSB that a "stop work order" is a must until unless the HCV/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Aisa Ohi Phe (old SOPR trading arm in SG), a meeting was convened on 25 May of SOPR HCS with UPSB to address the raised concerns following SOPR's established Supplier Engagement Procedure. UPSB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPR's requirements as a valued supplier. During the meeting, UPSB provided clarity on their MSPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPSB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPR reiterated one of their OPRP requirements, which is to conduct HCV / HCSA assessments prior to any new plantings to UOPR and they had taken note on this and will bring it up to their higher management regarding the conduct of HCV/HCSA assessments. Lastly, UPSB has signed SOPR's Supplier Code of Conduct (SCOC) on 7/6/23.</p>

126	14-RR-EQ8B	Aminia Lu, Mrs.	Randi Permata Raya	Deforestation/Clearing	Monitoring	2023	Apr	Supplier insists it did not receive FFBs from PT Randi Permata Raya as this is reflected in the mill's TTP declaration. Their direct supplier doesn't have sufficient info for further verification to refute HUI. Hence, are requesting more compelling evidence from EG that shows PT Randi was still active in the FFB sector as Luma Bumi as well as PT Randi Permata Raya. 18 Aug 2023 - Successful in engaging PT WGU for a memorandum commitment, effective end of the month because they need some preparation including consultation with contractors/bank/etc. On top of the commitment to HC/NHC/NV the Peat at group level, PT WGU is also committed to a HC/NHC/NV study followed by peer review before resuming land development. We believe constructive engagement instead of exclusion is the best way to transform our supply chain. 7 Jul 2023 - Direct supplier has been engaging intensively with PT WGU in their supplier's memorandum request. Written statement will be shared tentatively by end of next week. 5 Jul 2023 - WGU states that all new area opening is according to government regulations & complies by their UPL-B (Jalin Usaha Perkebunan Budidaya). Their field investigation confirms that the indicated area is within a protected forest area of 2 ha. There are communities occupying that area. WGU management has asked the community to stop clearing/deforesting & has now ended the area as NVC. With that, WGU would like to highlight that the company has not encroached into protected forest area. 19 Dec 2023 - PT ATA has clarified that they're committed to not clearing areas that have been in "go get" their consent. The peer review is still ongoing. 10 May 2023 - The current update is that PT ATA have submitted their integrated HCV-HCS assessment report to HCV Network on April 17th and is currently undergoing evaluation.
127	14-WGU-EQ8B	Lenny, MBA., Ms. Dr.	Watu Gede Utama	Deforestation/Clearing	Monitoring	2023	Jun	11 supplier (#1) 15 Sep 2023 - Direct supplier mentioned that they're limited by the insufficient feedback from Wilmar on the case. They have sent another reminder to their trading partner & will update when there is development on the grievance case. 11 supplier (#2) 1 Nov 2023 - Their direct supplier stated that Tetanga Araka Sdn Bhd has diverted Memaju Jaya Sdn Bhd since October 2023 & no longer supplying FFB to them. Our direct supplier have tried to request some documentation on this divestment, but they have signed NDA with Tetanga Araka thus preventing them from sharing this document with us.
128	71-ATA-EQ8B	DTX opportunity Limited	Achelpage Timur Abadi	Deforestation/Clearing	Monitoring	2023	Mar	11 supplier (#1)
129	307-MU-EQ8B	Tam Tian Ting, Mr.	Memaju Jaya Sdn Bhd	Deforestation/Clearing	Monitoring	2023	Jun	11 supplier (#2)

*Disclaimer: This list reports all cases received in Q3 2023 and active cases in the last 3 years.*