

FUJI OIL Group Grievance List

This is a list of grievances which have been registered by FUJI OIL Group in accordance with FUJI OIL Grievance procedure based on FUJI OIL Group Responsible Palm Oil Sourcing Policy.
The next update of this list will be in August 2019.

No.	Alleged Suppliers	Grievance Cases	Grievance Raiser	Date Received	Issues	Alleged upstream suppliers	Supply Linkage ⁽¹⁾	Progress	Status
1	Felda	Moment of Truth	Greenpeace	19/03/2018	Deforestation and peatland clearance: recent deforestation and development on peatland in violation of company policy	PT Temila Agro Abadi (PT TAA)	No	Temila Agro Abadi and Citra Niaga Perkasa are not in Fuji's supply chain either directly or indirectly. Felda will be monitored through the complaint panel in RSPO.	Closed, monitoring
						PT Citra Niaga Perkasa (PT CNP)	No		
		RSPO's complaint case related to Kilang Sawit Seriting	Internal group level intervention related to Fuji Oil's supply chain.	11/12/2018	Article by The Wall Street Journal; violation of No Exploitation.	Group (Malaysia)	Yes, indirect supplier	Extension of time granted to FGV by the complaint panel of RSPO for submission of their Action Plan and quarterly progress report. FGV is expected to revert by 29 March 2019. https://rspo.my.salesforce.com/sfc/p/#90000000YoJi/a/0o000000XpAH/j8so9DvgC4TU56SOC9kPa.9ugzcAtvSqysEDvXm8rPc	Monitoring through RSPO
2	Salim/ Indoagri	Moment of Truth	Greenpeace	19/03/2018	1. Deforestation and peatland clearance: considerable forest clearance including primary forest and peatland, with active clearance continuing in 2017 2. Exploitation and illegality: use of child labour on plantations, paying below minimum wage and breaches of health and safety standards	PT Salim Ivomas Pratama (PT SIMP)	No	Fuji Oil had engaged with our direct suppliers regarding Indoagri/Salim. Indoagri/ Salim is not in Fuji's supply chain either directly or indirectly from Q4 2018 onwards. We do not have leverage on them because we do not have linkage with them and so we will close this grievance. We will monitor Salim/Indofood through our direct suppliers.	Closed, monitoring
						PT PP London Sumatra (PT Lonsum)	No		
						PT Gunta Samba Jaya (PT GSJ)	No		
3	Samling	Moment of Truth	Greenpeace	19/03/2018	1. Deforestation: recent deforestation, including of land where palm oil development is illegal 2. Exploitation and illegality: development without free, prior and informed consent of affected communities, and human rights violations 3. Use of fire: apparent use of fire in land clearing process	Tunas Borneo Plantations	No	These alleged plantations are not in Fuji's supply chain either directly or indirectly. We do not have leverage on them because we do not have linkage with them and so we will close this grievance. We will monitor Samling Group through our direct suppliers.	Closed, monitoring
						Ome Ome project	No		
						Myanmar Stark Prestige Plantation (MSPP)	No		
4	PT SPS II	Leuser Watch	Rainforest Action Network	30/05/2018	Distructions of the Tripa peatland,located in theLeuser Ecosystem of Sumatra.	PT SPS II	No	Fuji Oil had engaged with our direct supplier regarding PT SPS II and as a result of the engagement, PT SPS II is not in Fuji's supply chain either directly or indirectly from Q2 2019 onwards. We do not have leverage on them because we do not have linkage with them and so we closed this grievance. We will monitor them through our direct supplier .	Closed, monitoring

5	Asian Agri	Enough is Enough	Eyes on the Forest	08/06/2018	Sourcing of FFB from illegal plantations from Tesso Nilo National Park and Bukit Tiga Puluh National Park	Inti Indosawit Subur	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Inti Indosawit Subur. According to our direct supplier, Inti Indosawit Subur has immediate corrective action by suspending the alleged agent after their internal investigation. Furthermore, they have also achieve full traceability of their FFB sources.	Ongoing				
6						Mitra Unggul Pusaka-Segati	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Mitra Unggul Pusaka-Segati and we are pending updates from our direct supplier.	Ongoing				
7	Peputra					Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding these companies. MAS, PSJ and PAJ will be collaborating with one of our direct suppliers with a traceability system provider, to map 60,000 smallholder farmers in Sumatera and Bangka/Belitung.	Ongoing					
8	Surya Utama Nabati												
9	No group												
10	No group					Gemilang Sawit Lestari	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Gemilang Sawit Lestari. Our direct supplier is working with GSL on full traceability and expect to complete by July 2019.	Ongoing				
11	Fortius Corporation					Fortius Wajo Perkebunan	No	Fuji Oil had engaged with our direct supplier regarding Fortius Wajo Perkebunan. FWP is not in Fuji's supply chain either directly or indirectly. We do not have leverage on them because we do not have linkage with them and so we will close this grievance.	Closed, monitoring				
12	Mahkota					Berlian Inti Mekar Rengat	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Berlian Inti Mekar Rengat. Our direct supplier is working with BIM on TTP and hoping to achieve 100% TTP before July 2019.	Ongoing				
13	Technindo					Sugih Riesta Jaya	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Sugih Riesta Jaya and Swait Mas Nusantara. There will be an evaluation done with our direct supplier in July 2019. In the meantime, they are working on TTP and expected to complete by July 2019.	Ongoing				
14	No group					Sawit Mas Nusantara							
15	No group					Swakarsa Sawit Raya	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Swakaersa Sawit Raya. Our direct supplier has instructed SSR to: <ol style="list-style-type: none"> 1. Stop sourcing FFB from the identified FFB suppliers. 2. Request their FFB suppliers/dealers to sign declaration letters that they will not supply illegal FFB to the mill. 3. Conduct a socialisation meeting with their FFB suppliers/dealers on the illegal FFB issue. 4. Record the origins of all their third-party sourced FFB. 	Ongoing				
16	PT Kapuasindo					Rapid Response	Mighty Earth	22/09/2018	Deforestation and peatland clearance	PT Kapuasindo	No	Fuji Oil had engaged with our direct supplier regarding PT Kapuasindo and as a result of the engagement, PT Kapuasindo is not in Fuji's supply chain either directly or indirectly. We do not have leverage on them because we do not have linkage to them and so we will close this grievance.	Closed, monitoring
17	Tsani Hutani Abadi					Rapid Response	Mighty Earth	31/10/2018	Deforestation and peatland clearance	PT Kruing Lestari Jaya	No	Fuji Oil had engaged with our direct supplier regarding PT Kruing Lestari Jaya and as a result of the engagement, Tsani Group is not in Fuji's supply chain either directly or indirectly from Q2 2019 onwards. We do not have leverage on them because we do not have linkage to them and so we will close this grievance.	Closed, monitoring

18	Tenara Lestari	Email	Rainforest Action Network	11/12/2018	Deforestation in Leuser Ecosystem	Ensem Sawita	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding these alleged companies. These companies are working with one of our direct supplier to achieve TTP, with a traceability system provider. They will carry out field surveys to map their FFB sources as well as set up traceability system using IT/Mobile Application. The programme is expected to be completed by end Q4 2019 or end Q1 2020 at the latest.	Ongoing	
19	Atmaja Makmur Gemilang Group					Ensem Lestari	Yes, indirect supplier			
20	Sumatra Plantations Unit/ Pacific Fiber Indonesia					Raja Marga	Yes, indirect supplier			
21	Duta Marga					Global Sawit semesta	Yes, indirect supplier			
22	Perkebunan Nusantara (PTPN I)					Samudera Sawit Nabati	Yes, indirect supplier			
23	Nafasindo					PTPN 1	Yes, indirect supplier			Fuji Oil has been engaging with our direct supplier regarding PTPN1. Our direct supplier is currently reaching out to PTPN 1 and they will keep Fuji updated once they have received any further information on their end.
						Nafasindo	Yes, indirect supplier			Fuji Oil has been engaging with our direct supplier regarding Nafasindo. Our direct supplier has made contact in the middle of last year and requested for a list of FFB suppliers. It was found that the two companies mentioned in the RAN report, namely PT Laot Bangko and PT Indo Sawit Persaka, were not supplying any FFB to Nafasindo.

(1)Supply Linkage Definition:

No - for facilities/operations that do not supply to Fuji Oil as of updated date

Direct Supplier – for facilities/operations that directly supply to Fuji Oil as of updated date

Indirect Supplier – for facilities/operations that indirectly supply to Fuji Oil through intermediary suppliers as of updated date