

FUJI OIL Group Grievance List

This is a list of grievances which have been registered by FUJI OIL Group in accordance with FUJI OIL Grievance procedure based on FUJI OIL Group Responsible Palm Oil Sourcing Policy.
The next update of this list will be in October 2019.

No.	Alleged Suppliers	Grievance Cases	Grievance Raiser	Date Received	Issues	Alleged upstream suppliers	Supply Linkage ⁽¹⁾	Progress	Status
1	Felda	Moment of Truth	Greenpeace	19/03/2018	Deforestation and peatland clearance: recent deforestation and development on peatland in violation of company policy	PT Temila Agro Abadi (PT TAA)	No	Temila Agro Abadi and Citra Niaga Perkasa are not in Fuji's supply chain either directly or indirectly. Felda will be monitored through the complaint panel in RSPO.	Closed, monitoring
						PT Citra Niaga Perkasa (PT CNP)	No		
		RSPO's complaint case related to Kilang Sawit Seriting	Internal group level intervention related to Fuji Oil's supply chain.	11/12/2018	Article by The Wall Street Journal; violation of No Exploitation.	Group (Malaysia)	Yes, indirect supplier	The Complaints Panel (CP) of the Roundtable for Sustainable Palm Oil (RSPO) has lifted the suspension on FGV's Seriting Complex and reinstated its RSPO certification effective 5th August 2019. http://www.fgvholdings.com/lifting-of-certification-suspension-for-fgvs-seriting-complex/	Closed, monitoring
2	Salim/ Indoagri	Moment of Truth	Greenpeace	19/03/2018	1. Deforestation and peatland clearance: considerable forest clearance including primary forest and peatland, with active clearance continuing in 2017 2. Exploitation and illegality: use of child labour on plantations, paying below minimum wage and breaches of health and safety standards	PT Salim Ivomas Pratama (PT SIMP)	No	Fuji Oil had engaged with our direct suppliers regarding Indoagri/Salim. Indoagri/ Salim is not in Fuji's supply chain either directly or indirectly from Q4 2018 onwards. We do not have leverage on them because we do not have linkage with them and so we will close this grievance.	Closed
						PT PP London Sumatra (PT Lonsum)	No		
						PT Gunta Samba Jaya (PT GSJ)	No		
3	Samling	Moment of Truth	Greenpeace	19/03/2018	1. Deforestation: recent deforestation, including of land where palm oil development is illegal 2. Exploitation and illegality: development without free, prior and informed consent of affected communities, and human rights violations 3. Use of fire: apparent use of fire in land clearing process	Tunas Borneo Plantations	No	These alleged plantations are not in Fuji's supply chain either directly or indirectly. We do not have leverage on them because we do not have linkage with them and so we will close this grievance. We will monitor Samling Group through our direct suppliers.	Closed, monitoring
						Ome Ome project	No		
						Myanmar Stark Prestige Plantation (MSPP)	No		
4	PT SPS II	Leuser Watch	Rainforest Action Network	30/05/2018	Disturbances of the Tripa peatland, located in the Leuser Ecosystem of Sumatra.	PT SPS II	No	Fuji Oil had engaged with our direct supplier regarding PT SPS II and as a result of the engagement, PT SPS II is not in Fuji's supply chain either directly or indirectly from Q2 2019 onwards. We do not have leverage on them because we do not have linkage with them and so we closed this grievance.	Closed

5	Asian Agri	Enough is Enough	Eyes on the Forest	08/06/2018	Soucing of FFB from illegal plantations from Tesso Nilo National Park and Bukit Tiga Puluh National Park	Inti Indosawit Subur	Yes, indirect supplier	Fuji Oil has been engaging with our direct suppliers regarding Inti Indowawit Subur and Mitra Unggul Pusaka Segati. Both Indosawit Subur, Mitra Unggul Pusaka Segati are a subsidiary of Asian Agri. Asian Agri is committed to tracing all of their FFB sources and has developed a sourcing policy For high risk suppliers, Asian Agri is going to implement ART and landscape approach. Asian Agri achieved 100% FFB traceability to plantation since 2017. Also, they enforced their sustainability policy to their suppliers. https://www.asianagri.com/images/pdf/2018/grievance/Letter%20to%20Eyes%20on%20The%20Forest%20-%20WWF.pdf We will close these grievances until further allegations.	Closed, monitoring				
6						Mitra Unggul Pusaka-Segati	Yes, indirect supplier						
7	Peputra									Peputra Supra Jaya		Fuji Oil has been engaging with our direct supplier regarding these companies. As according to our direct supplier, WWF and PT.PSJ are piloting innovative traceability solutions to stop deforestation and identify illegal supplies.	Ongoing
8	Surya Utama Nabati									Persada Alam Jaya	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Persada Alam Jaya. As according to our direct supplier, PAJ denied receiving FFB from the suppliers mentioned in the report and provided transport's inbound record as evidence. However, PAJ has engaged in our direct supplier programme's Ksatria Sawit Programme. Our direct supplier is collaborating with Koltiva in mapping PAJ FFB sources and developing the traceability system (using mobile application). The programme has now started and will be completed in March 2020.	Ongoing
9	No group									Makmur Andalan Sawit		Fuji Oil has been engaging with our direct supplier regarding Makmur Andalan Sawit. As according to our direct supplier, MAS denied receiving FFB from the suppliers mentioned in the report. MAS has achieved 100% traceability to plantation and has joined the WWF "HALT" programme. PT MAS requires dealers to sign letters to commit not to deliver illegal FFBS from forest or protected areas to the mill. PT MAS will terminate and blacklist suppliers if proven involved in illegal sourcing. Therefore, we close this grievance.	Closed, monitoring
10	No group									Gemilang Sawit Lestari		Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Gemilang Sawit Lestari. As according to our direct supplier, GSL investigated and found the allegation is incorrect but has thus committed to blacklist all the agents or transporters reported by EoF in relation to illegal FFBS as a precautionary measure. GSL has already completed 100% traceability to plantations, re-socialise their policy requirements and to stop sourcing from any dealers or agents found in violation of their policy. Therefore, we close this grievance.
11	Fortius Corporation									Fortius Wajo Perkebunan	No	Fuji Oil had engaged with our direct supplier regarding Fortius Wajo Perkebunan. FWP is not in Fuji's supply chain either directly or indirectly. We do not have leverage on them because we do not have linkage with them and so we will close this grievance.	Closed
12	Mahkota									Berlian Inti Mekar Rengat	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Berlian Inti Mekar Rengat. Our direct supplier is working with BIM on TTP and hoping to achieve 100% TTP. However progress is slow. The last update from Berlian Inti Mekar was at the end of May, at 59.43% TTP.	Ongoing

13	Technindo					Sugih Riesta Jaya	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Sugih Riesta Jaya. As according to our direct supplier, SRJ has engaged in our direct supplier programme's Ksatria Sawit Programme. Our direct supplier is collaborating with Koltiva in mapping SRJ FFB sources and developing the traceability system (using mobile application). The programme has now started and will be completed in March 2020.	Ongoing
14	No group					Sawit Mas Nusantara	Yes, indirect supplier	Fuji Oil had been engaging with our direct supplier regarding Sawit Mas Nusantara. As according to our direct supplier, SMN stated that they never received any FFB sourced from TNNP and that there were no documents available to provide evidence that the alleged transporters sourced their FFB from TNNP and transported it to their mill. However, they have achieved 100% traceability to plantations to prove they are not sourcing from illegal sources. We will close this grievance.	Closed, monitoring
15	No group					Swakarsa Sawit Raya	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Swakaersa Sawit Raya. Our direct supplier has instructed SSR to: 1. Stop sourcing FFB from the identified FFB suppliers. 2. Request their FFB suppliers/dealers to sign declaration letters that they will not supply illegal FFB to the mill. 3. Conduct a socialisation meeting with their FFB suppliers/dealers on the illegal FFB issue. 4. Record the origins of all their third-party sourced FFB.	Ongoing
16	PT Kapuasindo	Rapid Response 12	Mighty Earth	22/09/2018	Deforestation and peatland clearance	PT Kapuasindo	No	Fuji Oil had engaged with our direct supplier regarding PT Kapuasindo and as a result of the engagement, PT Kapuasindo is not in Fuji's supply chain either directly or indirectly. We do not have leverage on them because we do not have linkage to them and so we will close this grievance.	Closed
17	Tsani Hutani Abadi	Rapid Response 9	Mighty Earth	31/10/2018	Deforestation and peatland clearance	PT Kruing Lestari Jaya	No	Fuji Oil had engaged with our direct supplier regarding PT Kruing Lestari Jaya and as a result of the engagement, Tsani Group is not in Fuji's supply chain either directly or indirectly from Q2 2019 onwards. We do not have leverage on them because we do not have linkage to them and so we will close this grievance.	Closed
18	Tenara Lestari					Ensem Sawita	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding these alleged companies. These companies are working with one of our direct supplier to achieve TTP, with a traceability system provider. They will carry out field surveys to map their FFB sources as well as set up traceability system using IT/Mobile Application. The programme is expected to be completed by end Q4 2019 or end Q1 2020 at the latest.	Ongoing
						Ensem Lestari	Yes, indirect supplier		
19	Atmaja Makmur Gemilang Group					Raja Marga	Yes, indirect supplier		
20	Sumatra Plantations Unit/ Pacific Fiber Indonesia					Global Sawit semesta	Yes, indirect supplier		
21	Duta Marga					Samudera Sawit Nabati	Yes, indirect supplier		

22	Perkebunan Nusantara (PTPN I)	Email	Rainforest Action Network	11/12/2018	Deforestation in Leuser Ecosystem	PTPN 1	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding PTPN1. Our direct supplier is currently reaching out to PTPN 1 and has pointed out that legally PTPN has no issues but our direct supplier is still following up on the concerns of Leuser Ecosystem. They have received maps showing that no new development has taken place, however they are following up with them for a better quality map in order to analyse it. However, not much response from PTPN 1 and therefore they are working with other major suppliers on PTPN 1 case.	Ongoing
23	Nafasindo					Nafasindo	Yes, indirect supplier	Fuji Oil has been engaging with our direct supplier regarding Nafasindo. Our direct supplier has made contact in the middle of last year and requested for a list of FFB suppliers. It was found that the two companies mentioned in the RAN report, namely PT Laot Bangko and PT Indo Sawit Persaka, were not supplying any FFB to Nafasindo.	
24	TH Plantations Bhd	Rapid Response 15	Mighty Earth	12/06/2019	Deforestation	Ladang Tabung Haji	Yes, indirect supplier	Fuji Oil had engaged with our direct supplier. FUJI OIL is linked to TH Plantation/ Lembanga Tabung Haji. Our direct supplier has reached out to TH Plantations to seek for explanation for the allegation on Ladang Tabung Haji. The satellite image and land use maps are those of Ladang Sebauh and Ladang Semilajau, both of which were estates under the stable of Ladang Sawit Bintulu Sdn. Bhd., a joint venture company between the parent companies, Lembanga Tabung Haji and a local based company. TH Plantations was the managing agent for these estates, however Tabung Haji had disposed the said estates to a third party in 2002. We will close this grievance and monitor them through our direct supplier.	Closed, monitoring
25	Perkebunan Nusantara	Rapid Response 15	Mighty Earth	12/06/2019	Deforestation	Perkebunan Nusantara II Prafi	Yes, indirect supplier	Fuji Oil had engaged with our direct supplier. Our direct supplier has reached out to PTPN 2 via a phone call. They have confirmed with that the Prafi mill, a oil mill in alleged area, has been sold to PT Yongjing Investindo and is not part of PTPN2. Therefore, we will close this grievance.	Closed, monitoring
26	PT Jabontara Eka Karsa			08/07/2019		Kuala Lumpur Kepong Berhad	Yes, indirect supplier	Fuji Oil had engaged with our direct supplier. According to our direct supplier, the alleged area is located outside of PT JEK concession area. There are no new land clearing at PT JEK. PT JEK's plantation development has been completed since 2014, and its palm oil mill receives FFBs from its own plantations and plasma only. Therefore, we close this grievance.	Closed
27	PT Paramitra Internusa Pratama	Orangutan Habitat Loss and Palm Mills	Maphub and Mongabay	08/07/2019	Deforestation and Peatland development	Golden Agri-Resources	Yes, direct supplier	PT Paramitra Internusa Pratama operates Belian Mill and is a GAR owned mill which fully procures from own estates. The areas of deforestation in the forest report are located well outside the boundaries of GAR's concessions. Therefore, we will close this grievance.	Closed
28	PT Saban Sawit Sabur			08/07/2019		Provident Agro	Yes, indirect supplier	Saban Sawit Subur is managed by Hartono Plantation Group whom our direct supplier is currently engaging them to ensure they adapt and implement a Sustainability Policy in line with our own. As above in line with our direct supplier's Grievance Handling Procedure, our direct supplier will support them to investigate the deforestation incidents in the areas. We will continue to engage with our direct supplier.	Ongoing

(1)Supply Linkage Definition:

No - for facilities/operations that do not supply to Fuji Oil as of updated date

Direct Supplier – for facilities/operations that directly supply to Fuji Oil as of updated date

Indirect Supplier – for facilities/operations that indirectly supply to Fuji Oil through intermediary suppliers as of updated date