

FUJI OIL GROUP Grievance List

Updated November 8th, 2018

| Ref.No | Means of Delivery | Date Received | Subject | Raised by | Progress | Status |
|--------|--|---------------|---|---------------------------|---|-------------------------------------|
| 1 | Moment of Truth, Greenpeace (https://www.greenpeace.org/international/publication/15395/moment-of-truth/) | 19/03/2018 | The report claims the following companies to be responsible for deforestation, peatland clearance, exploitation and illegality in Malaysia and Indonesia: ① FELDA/FGV, ② Salim Group / Indoagri, Indofoods, ③ Samling Group / Glenealy Plantations. It has been alleged that Fuji Oil received palm oil from these suppliers. | Greenpeace International | FUJI OIL Group has identified that it's supply chain is connected to the listed companies via 3 direct suppliers. FUJI OIL Group has engaged with all direct suppliers to seek confirmation on the allegations made against the respective companies, and the actions being taken by its direct suppliers to hold these companies to account. All direct suppliers recognised the allegations made and have engaged their respective suppliers on the issues raised. Most of our suppliers showed us continuous action plans to rectify the alleged issues. Nonetheless, for Salim, FUJI OIL Group has excluded Salim from our supply chain since 30th September 2018 onwards. FUJI OIL Group's engagement and monitoring on the remaining 2 companies with our direct suppliers are still ongoing. | ①Ongoing ②Suspension ③Ongoing |
| 2 | LEUSER WATCH, Rain Forest Action Network (https://d3n8a8pro7vhm.cloudfront.net/rainforestactionnetwork/pages/19619/attachments/original/1527622021/PT_SPS_LW_Case_Study_May2018.pdf?1527622021) | 30/05/2018 | The report claims the PT SPS was exposed for the destructions of the Tripa peatland, located in the Leuser Ecosystem of Sumatra. It has been alleged that Fuji Oil received palm oil from the PT SPS through intermediate suppliers. | Rainforest Action Network | FUJI OIL Group has identified that it's supply chain is connected to PT Surya Panen Subur II via 2 direct suppliers. FUJI OIL Group has engaged with all direct suppliers that have been identified as sourcing from PT Surya Panen Subur II. FUJI OIL Group has since sought confirmation on the allegations made against the respective companies, and the actions being taken by our direct suppliers. Apparently, PT Surya Panen Subur II is in contact with RAN to rectify this issue. Nonetheless, FUJI OIL Group's engagement and monitoring on the action plans from PT Surya Panen Subur II with our direct suppliers are still ongoing. | Ongoing |
| 3 | Enough is Enough, Eyes on the Forest (http://eyesontheforest.or.id/reports/investigative-report-enough-is-enough-jun-2018) | 8/06/2018 | The report claim 22 CPO mills purchasing illegal FFB harvested inside the Tesso Nilo and the Bukit Tigapuluh landscapes. The 21 of 22 CPO mills to be among the direct or indirect suppliers of many of the world's key traders and users with zero deforestation commitments. It has been alleged that Fuji Oil received palm oil from those mills. | Eyes on the Forest | FUJI OIL Group has identified that it's supply chain is connected to 12 out of the 22 listed CPO mills via 5 direct suppliers. FUJI OIL Group has engaged with all direct suppliers that have been identified as sourcing from CPO mills listed in the EoF report. FUJI OIL Group has since sought confirmation on the allegations made against the respective companies, and the actions being taken by our direct suppliers to hold these companies to account. Mills which FUJI OIL have supply linkage to: 1. Inti Indosawit Subur 2. Mitra Unggul Pusaka-Segati 3. PT. Makmur Andalan Sawit 4. Gemilang Sawit Lestari 5. Fortius Wajo Perkebunan 6. Berlian Inti Mekar Rengat 7. PT. Sawit Mas Nusantara 8. PT. Swakarsa Sawit Raya 9. PT. Peputra Supra Jaya 10. Persada Alam Jaya 11. Sugih Riesta Jaya 12. Bukit Bayang All direct suppliers recognised the allegations made and have engaged their respective suppliers on the issues raised. Most of our suppliers showed us continuous action plans to rectify this issue even though some of the allegations made do not have sufficient evidence. Nonetheless, FUJI OIL Group's engagement and monitoring on these mills with our direct suppliers are still ongoing. | Ongoing |
| 4 | E-mail to Fuji Oil Holdings | 22/9/2018 | This e-mail claims that Fuji Oil Group has supply chain relationships with seven suppliers who are linked to eight concessions that are engaged in palm oil plantation expansion and/or development. | Mighty Earth | FUJI OIL Group has identified that it's supply chain is connected to PT Kapuasindo Palm Industry via 1 direct supplier. Our direct supplier has engaged with PT Kapuasindo Palm Industry and has not received satisfactory answer. They have already deemed PT KPI as non-compliant with their grievance process. Nonetheless, FUJI OIL Group's engagement and monitoring on PT KPI with our direct supplier is still ongoing. | Ongoing |
| 5 | E-mail to Fuji Oil Holdings | 31/10/2018 | This e-mail ask Fuji Oil's supply chain linkages to 13 concessions and its parent companies in Indonesia that are related to deforestations and peat development according to the "Rapid Response 9" (http://www.mightyearth.org/mighty-earth-rapid-response-report-9) | Mighty Earth | FUJI OIL Group has identified that it's supply chain is connected to PT Kruing Lestari Jaya, a subsidiary of Tsani Hutani Abadi Group, via 1 direct supplier. Our direct supplier has engaged with Tsani Hutani Abadi Group since January of 2018. They have already deemed Tsani Hutani Abadi Group as non-compliant with their grievance process. Nonetheless, FUJI OIL Group's engagement and monitoring on PT KLJ with our direct supplier is still ongoing. | Ongoing |